

The challenge of utilizing social media for evacuation and sheltering support

- Application example during natural disaster in Japan and new development of chatbot for disaster resilience-

SCIENCE
FOR
RESILIENCE

生きる、を支える科学技術



国立研究開発法人

防災科学技術研究所

National Research Institute for Earth Science and Disaster Resilience

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*Center for Comprehensive Management of
Disaster Information, NIED, Japan*

1. NIED

- National Research Institute for Earth Science and Disaster Resilience in Japan

2. SIP4D

- Shared Information Platform for Disaster Management
- *ISUT*
 - ▶ *Information Support Team for Disaster Management*

3. CPS4D

- Cyber-Physical Synthesis for Disaster Resilience

4. SOCDA (Chatbot)

- SOCIAL-dynamics observation and victims support Dialogue Agent platform for disaster management
- *DISAANA/D-SUMM*
 - ▶ *DISaster information ANALyzer / SUMMeriser using SNS*

5. Summary

About NIED



- The **mission** of the National Research Institute for Earth Science and Disaster Resilience (NIED) is to improve the level of “**science and technology for disaster risk reduction and resilience**” by conducting “**basic studies**” and “**fundamental research and development**” in a comprehensive manner

Established: 1963.

Presided by: Ministry of Education, Culture, Sports, Science and Technology (MEXT).

Current staff members: 274

Location of HQ.: Tsukuba-city, Ibaraki pref.



SCIENCE FOR RESILIENCE

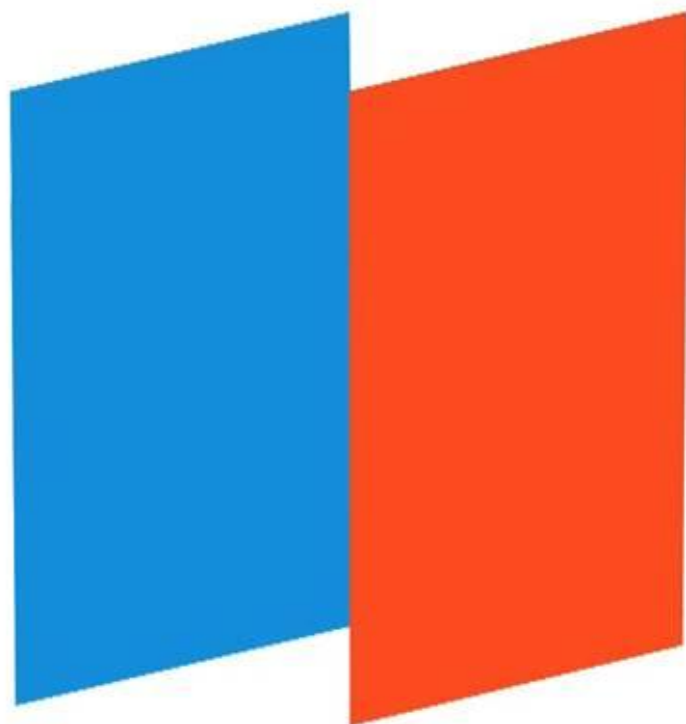
Earthquakes, tsunami, volcanoes, violent winds, heavy rains, snowstorms, floods, and landslides are natural threats that will always exist.

However, at NIED, we believe that disasters can be reduced. Therefore, we are constantly developing technologies and strategies to prepare for and respond to disasters.

With better prediction, smarter prevention, and faster restoration, we aim to protect lives and livelihoods for a sustainable future.



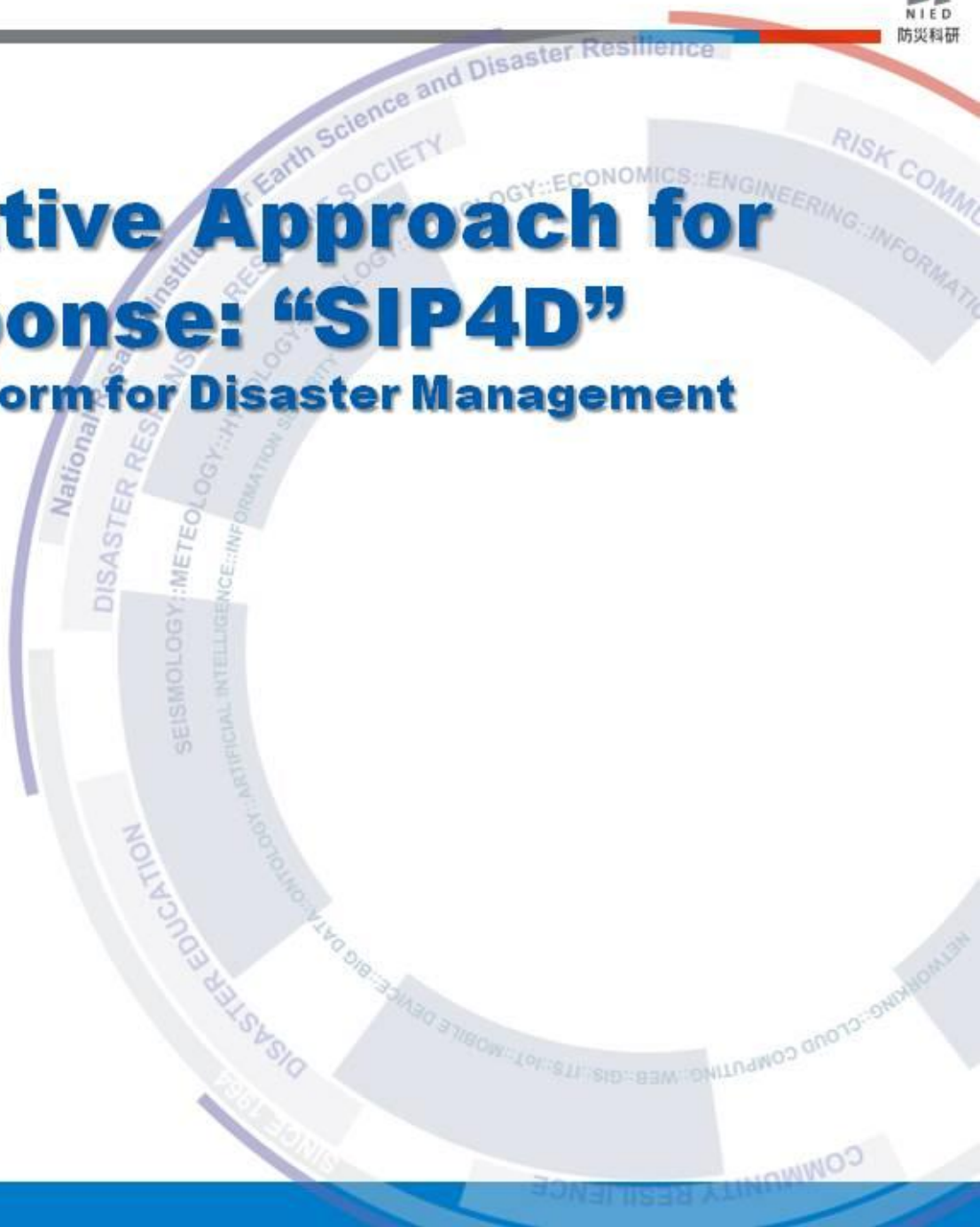
防災科研



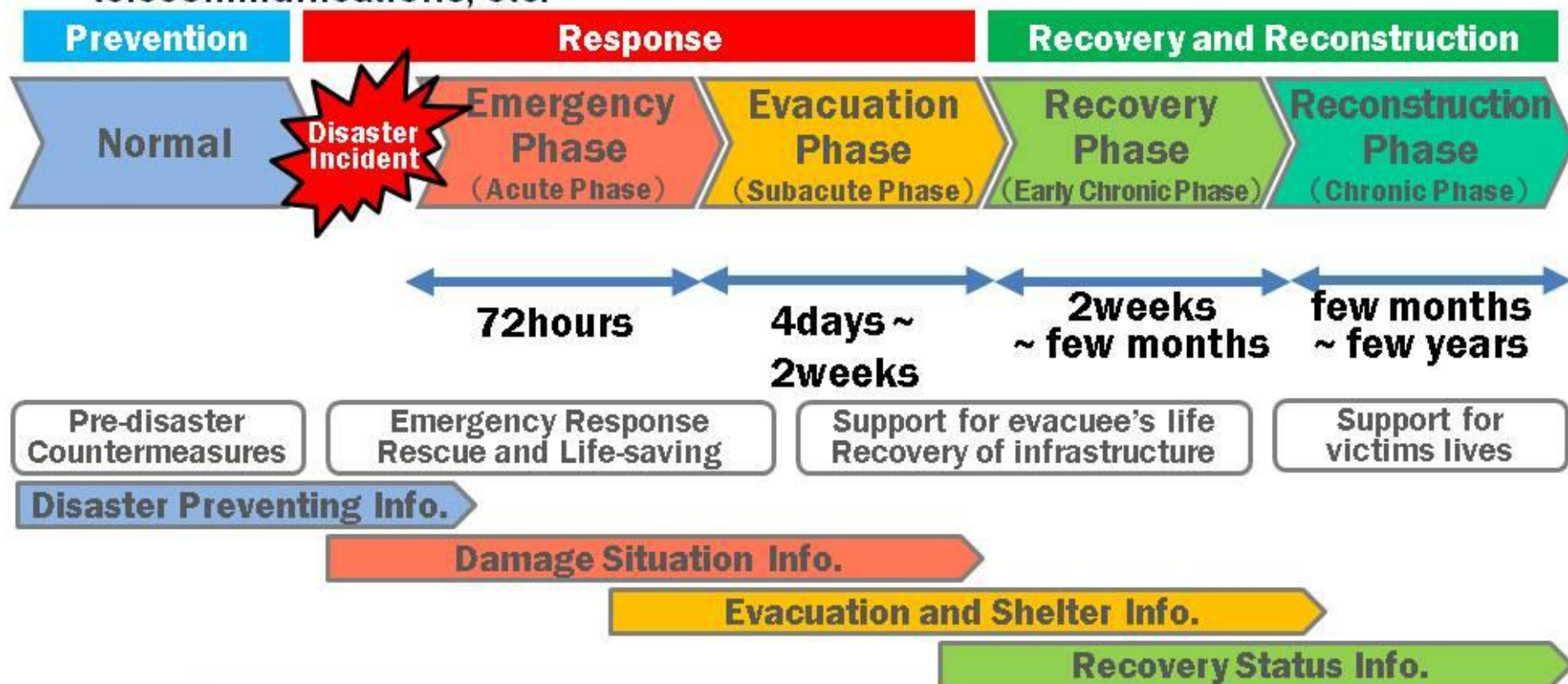
NIED's Innovative Approach for Disaster Response: "SIP4D"

Shared Information Platform for Disaster Management

SIP⁴D[®]



- Disaster response activities need appropriate information.
 - Disaster Preventing Information: Hazard maps, Evacuation maps, etc.
 - Damage Situation Information: Collapsed buildings, Casualties, Damaged infrastructures, etc.
 - Evacuation and Shelter Information: Location of shelters, Evacuees, Logistics, Water supply, etc.
 - Recovery Status Information: Recovery of lifelines, food supplies, roads, telecommunications, etc.



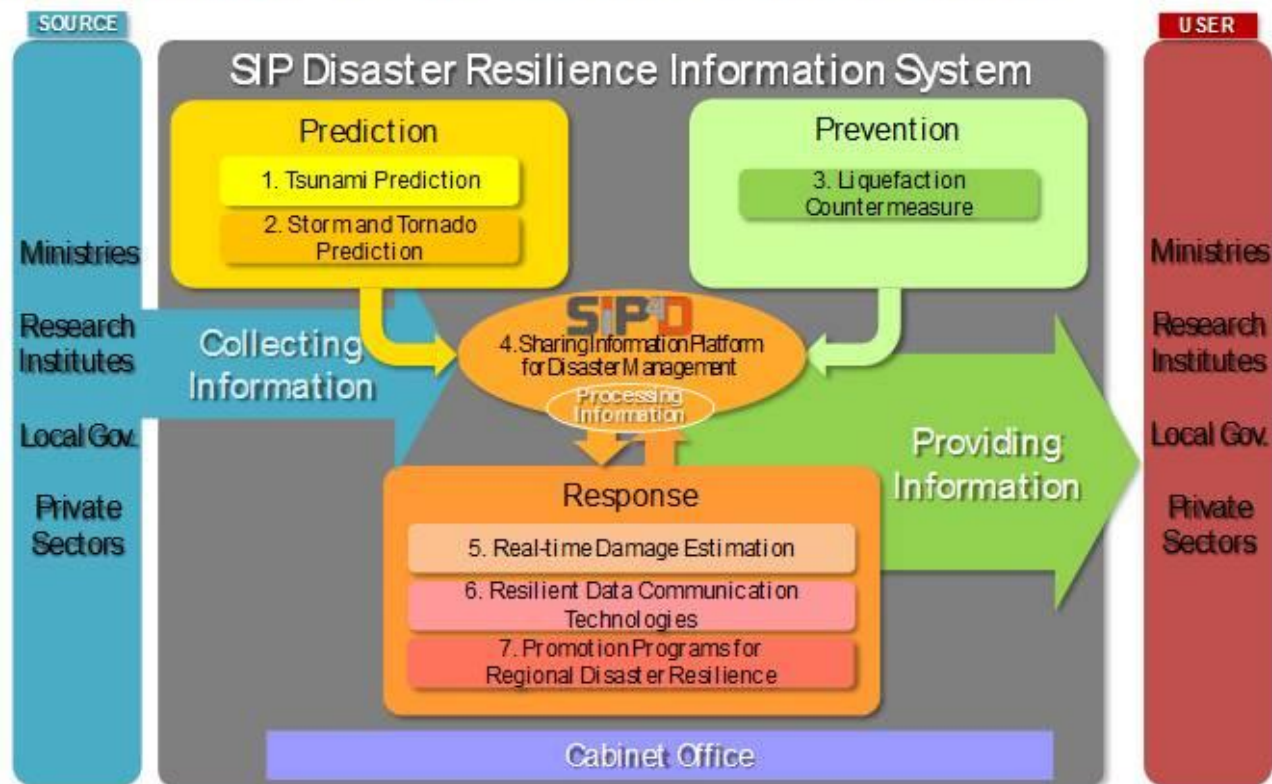
● Purpose of “Disaster-Information Sharing”

- To build a common situational awareness of the disaster situation between various disaster response organizations.

- “Common Operational Picture (COP)” is the primary tool to establish a common situational awareness.



- In 2014, The Council for Science, Technology and Innovation (CISTI) launched “Cross-ministerial Strategic Innovation Promotion Program (SIP)” which is the leading R & D project of Japan.
- NIED participated SIP and was responsible for the research project of the disaster resilience information system.
- NIED has developed the “**Shared Information Platform for Disaster Management (SIP4D)**” as an outcome of the project.

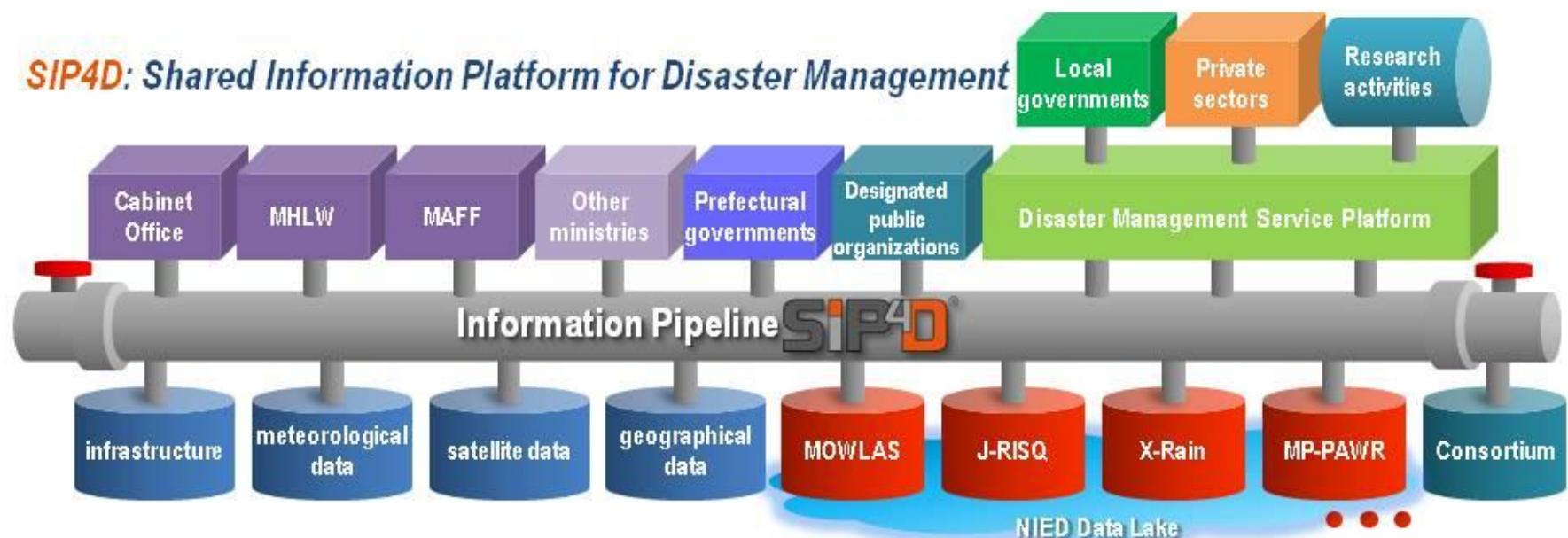


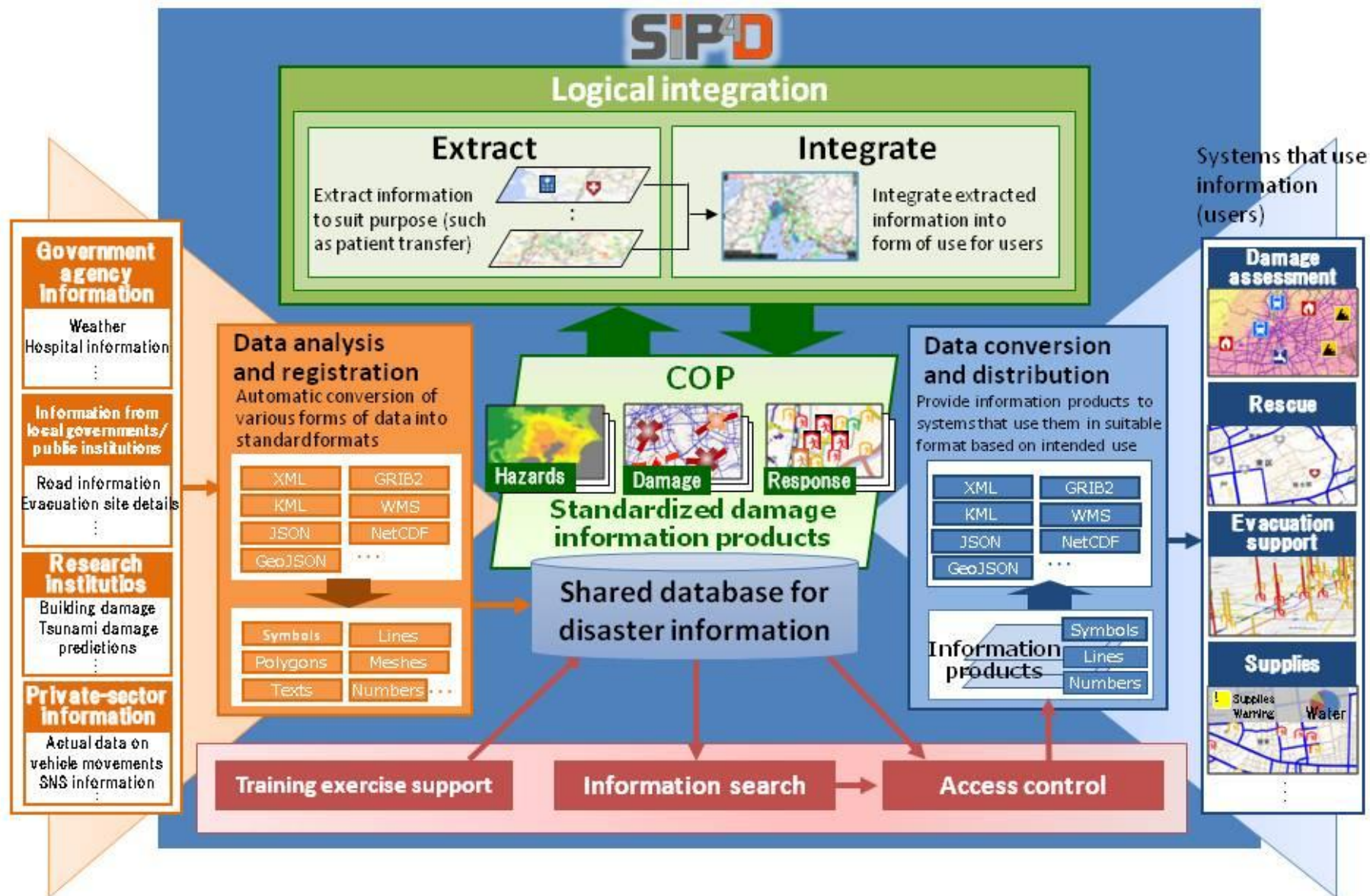
SIP4D is an information sharing platform that collects disaster related data from various sources and distribute them as “ready-to-use” information to disaster response organizations.

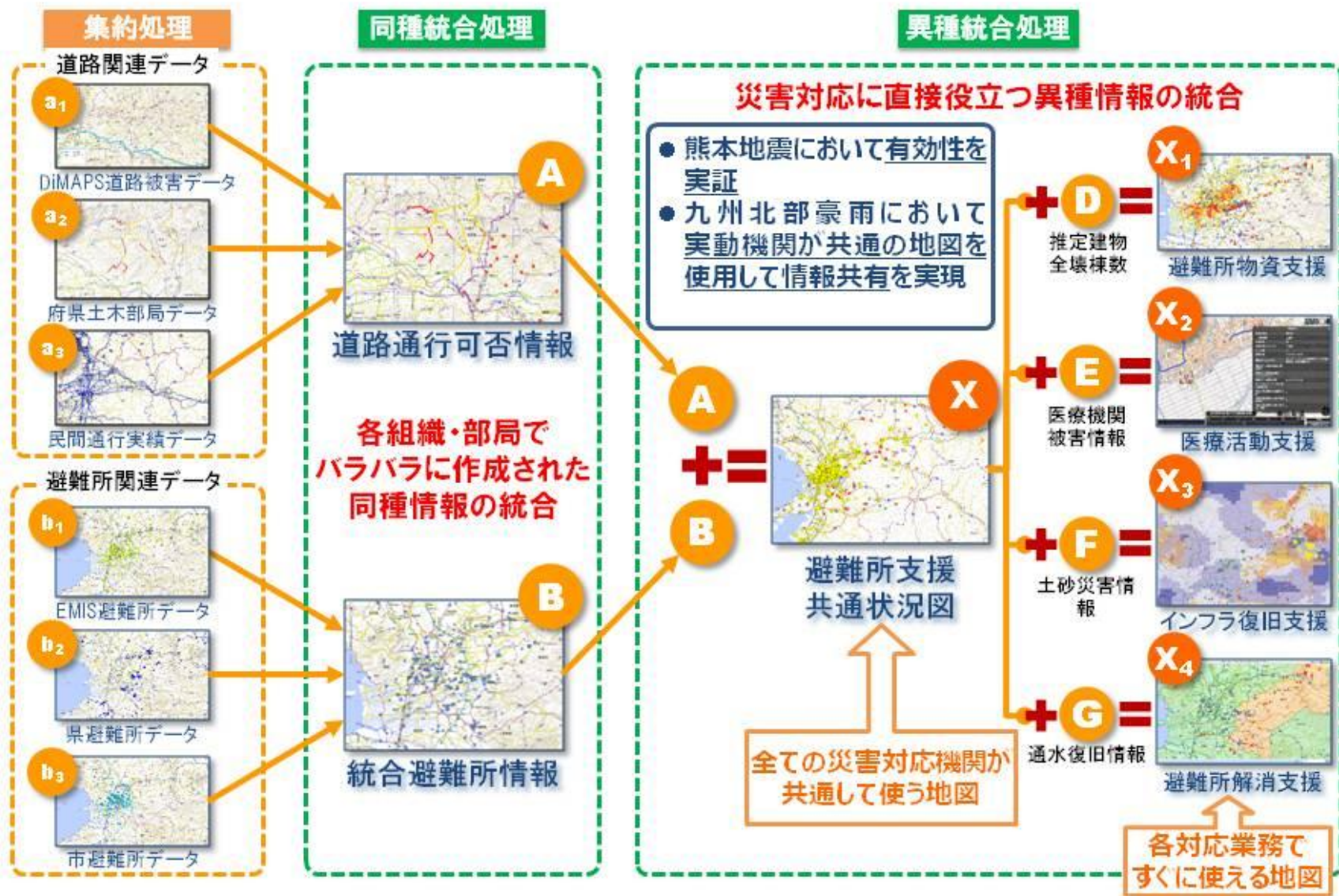
Core competence 1: “the mediate-operability”

Core competence 2: “the disaster information synthesis”

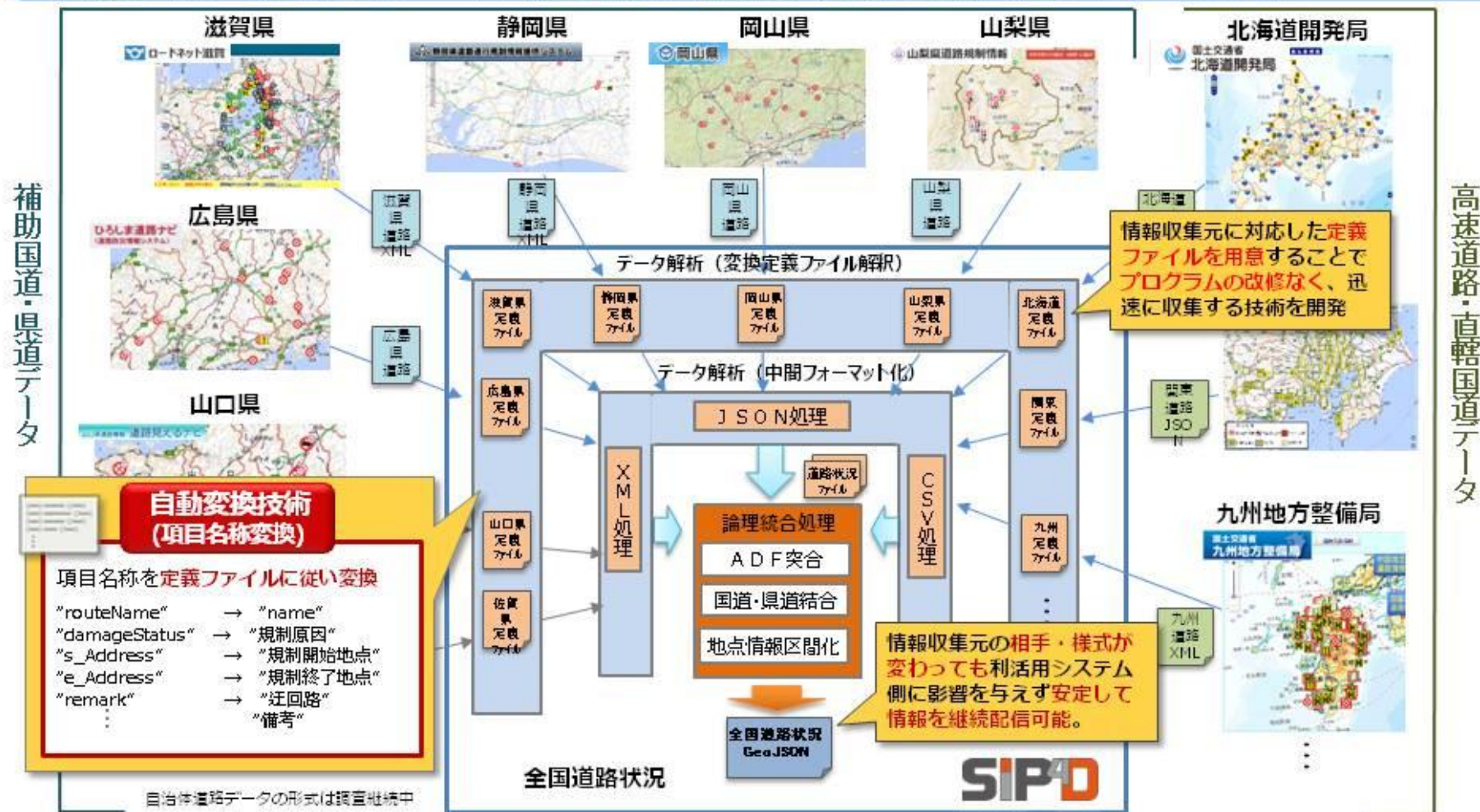
SIP4D: Shared Information Platform for Disaster Management





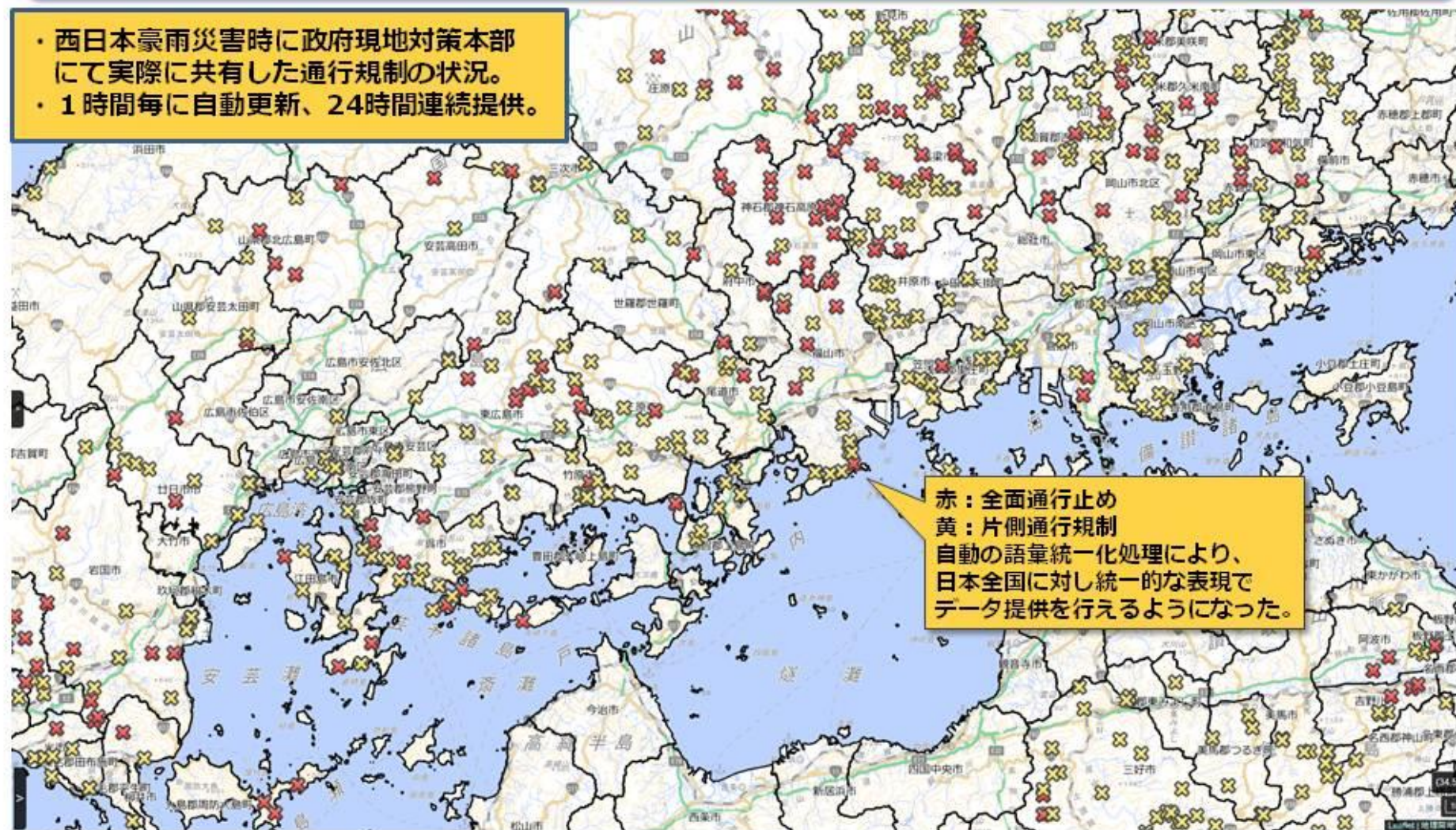


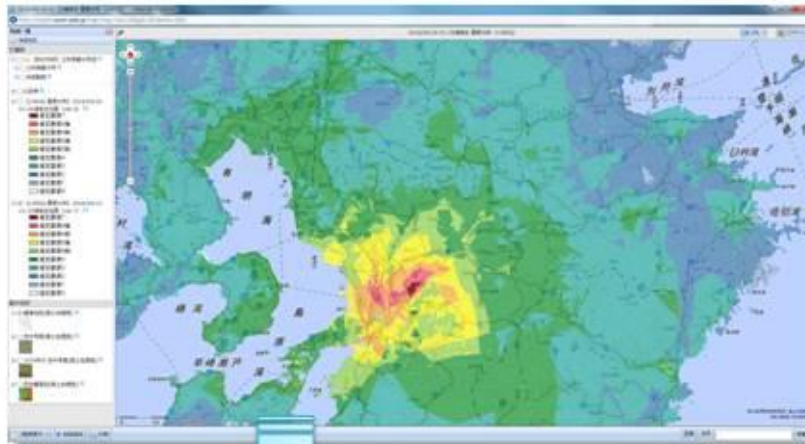
- ・災害対応現場でニーズの高い道路情報の充実化のため、国交省が管理する高速道路・直轄国道、都道府県が管理する補助国道・県道の、**全国で現在入手可能な国道・県道データを一括し論理統合化。**
- ・**変換定義ファイルを作成し処理の共通化を図ることで、容易に・素早く連携先の追加が可能な仕組みを開発。**利活用システム側はインターフェースの変更無しに、連携先の追加が自動で行われることとなる。



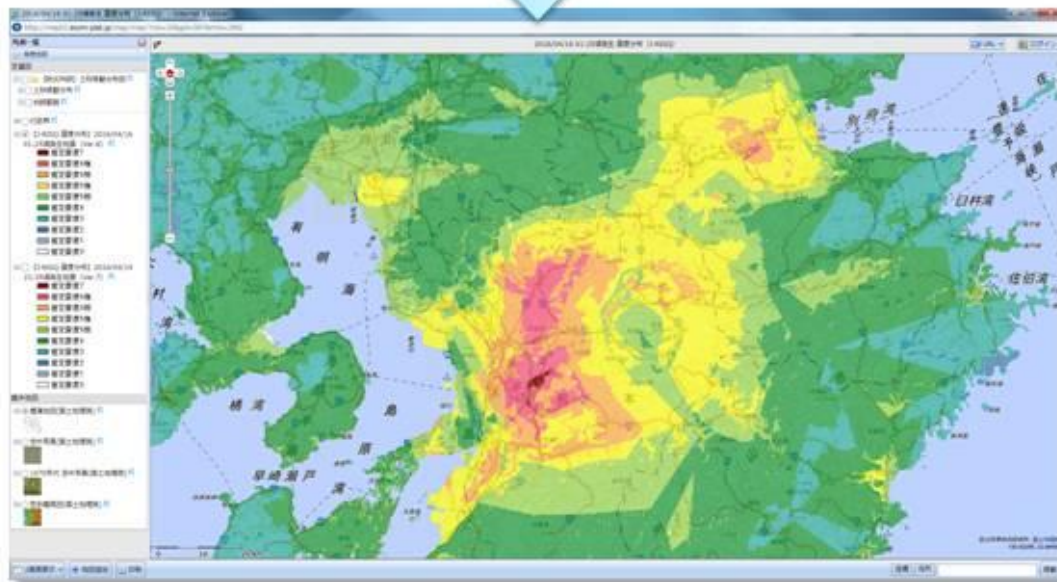
7/7～西日本豪雨災害から、「**全面通行止め**」「**片側通行規制**」等の語彙統一を行い、現地災害対策本部・災害対応機関向けに統一的な情報として提供開始。

- ・西日本豪雨災害時に政府現地対策本部にて実際に共有した通行規制の状況。
- ・1時間毎に自動更新、24時間連続提供。





- **Foreshock**
 - Date: April 14, 2016
 - Time: 21:26 (JST)
 - Mw: 6.5



- **Main shock**
 - Date: April 16, 2016
 - Time: 01:26 (JST)
 - Mw: 7.3
- **Dead: 228**
- **Injured: 2753**
(April 13, 2017)

Kumamoto Earthquake 2016



More than 155,000 building had damaged

Kumamoto Earthquake 2016



Over 180,000 evacuees

- NIED dispatched the liaison officer (LO) at soon after the first earthquake on 14th April.
- LO entered the Disaster Countermeasure Headquarter established in the prefectural government of Kumamoto in the next day.
- LO began to collect the disaster information, particularly the information regarding road status and shelters in the affected areas.



The Emergency Operation Center (EOC) of Kumamoto local government.

- In order to grasp the situation in the disaster area, a government investigation team headed by the Minister of State for Disaster Management was dispatched.
- Since quick and swift actions were needed to be taken with overall coordination of emergency activities on site, the government established the onsite headquarters for disaster response.



NIED Researcher briefs the damage situation of the earthquake to the Minister of State for Disaster Management.

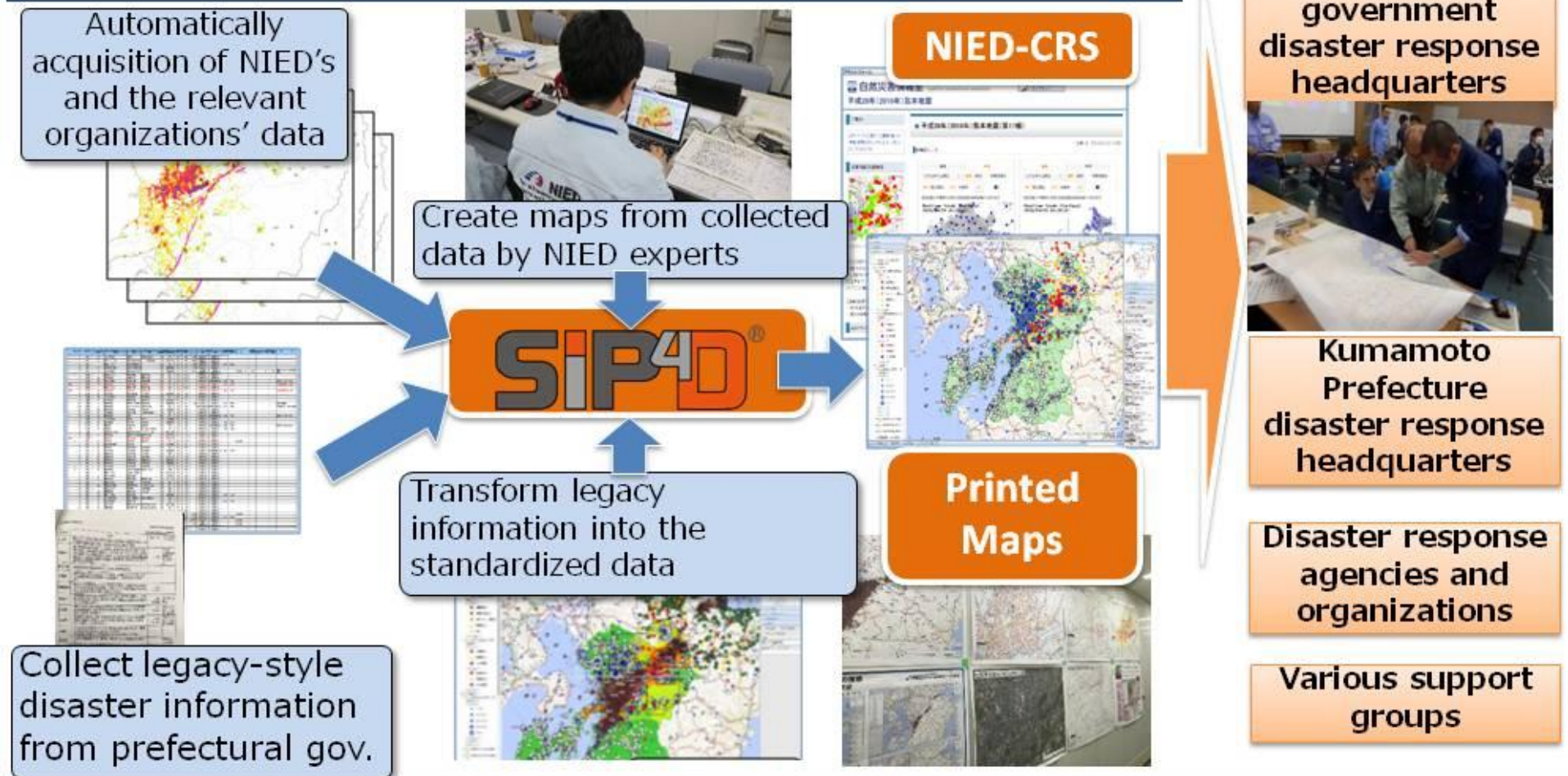


**The governmental onsite headquarter for disaster response
(in the Kumamoto prefectural government)**

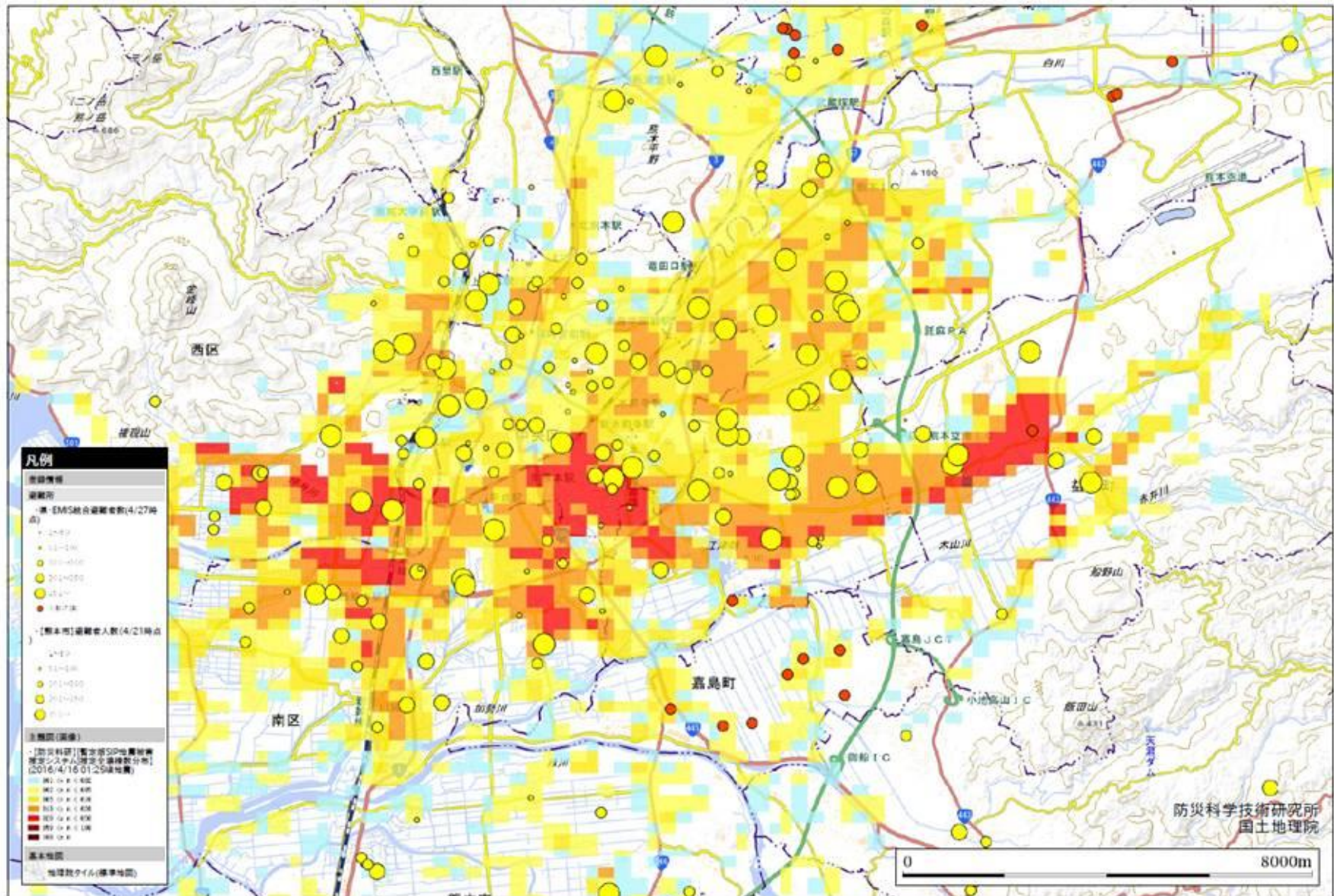
Disaster-Information Sharing by SIP4D in Kumamoto



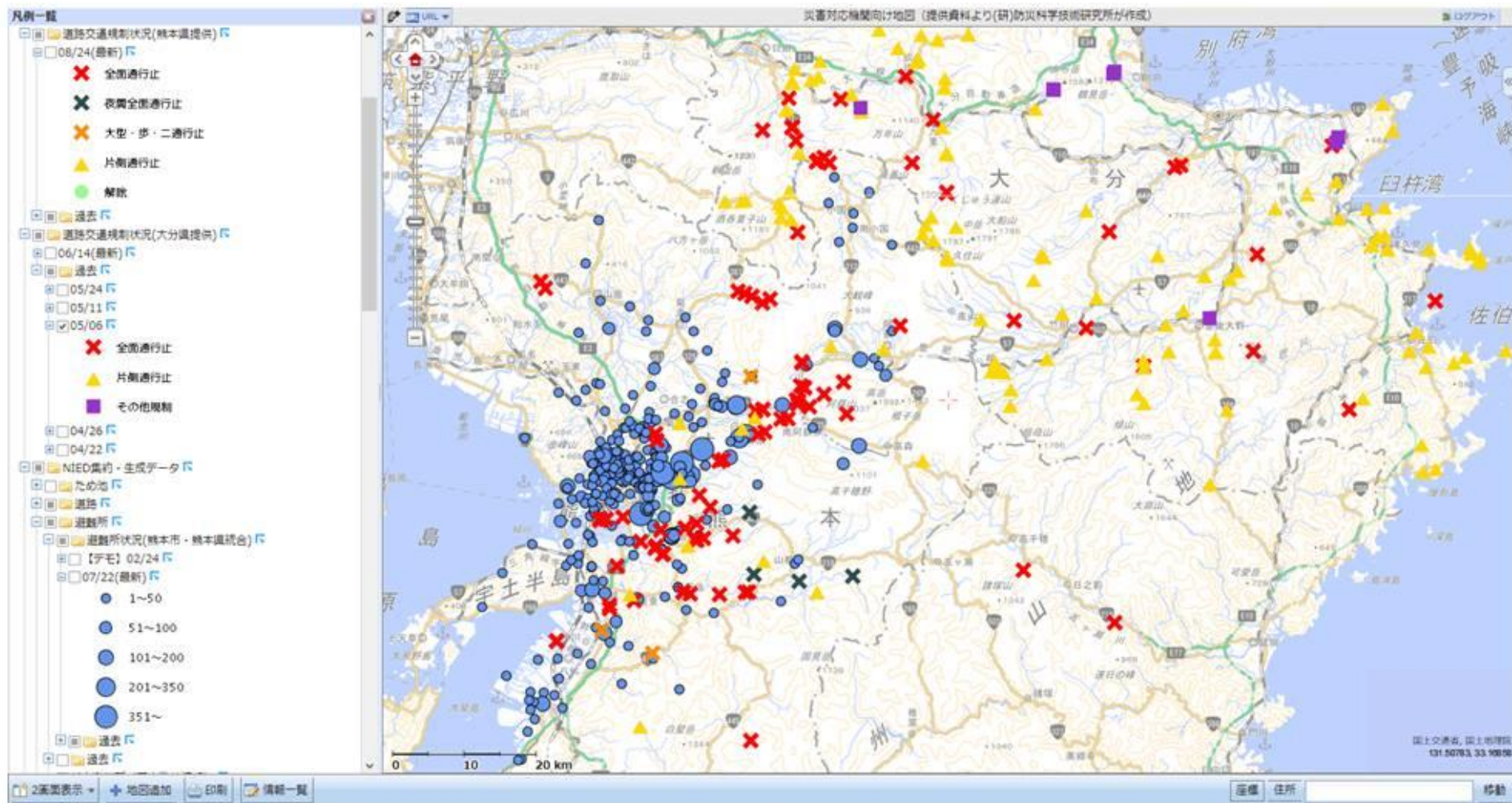
NIED Emergency Mapping Team

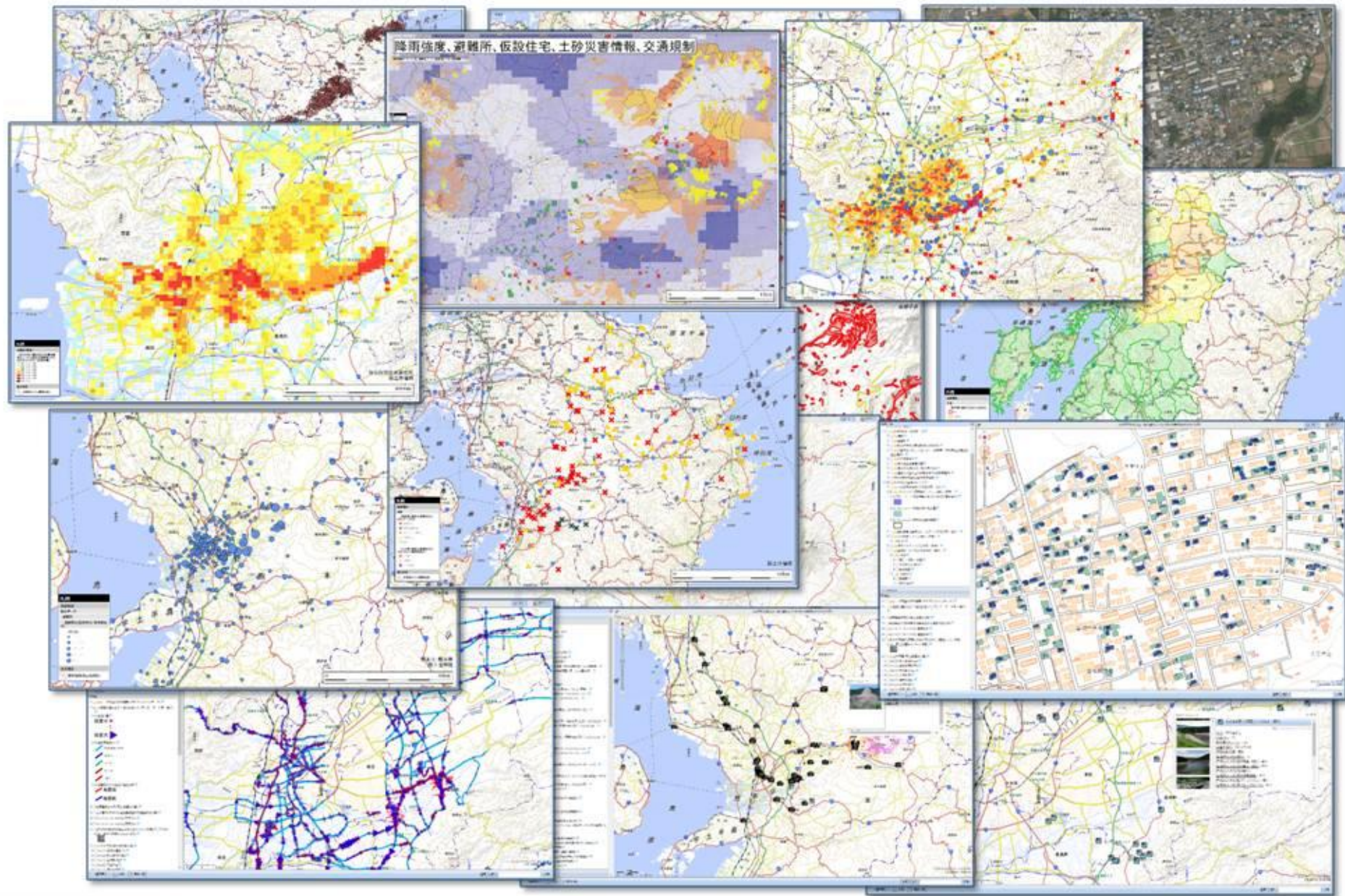


● Shelters' location + Estimated number of collapsed buildings



● Shelters + Road traffic restriction (Kumamoto Pref. & Oita Pref.)





Printed Maps on the wall in the corridors



● Photographs in the Disaster Countermeasure Headquarter



● Photographs of explaining the situation of the disaster to responders



● Photographs of using maps in various situation



Total number of the dataset provided and the clients

Dataset

N=631

NIED original data

- Site survey photos
- Earthquake
 - Hypocenter distribution (before April 14)
 - Hypocenter distribution (after April 14)
 - Seismic intensity distribution
 - 4/16/2016 1:25:00
 - 4/14/2016 21:26:00
 - Earthquake rupture process (April 16)
 - Distribution of the estimated number of totally destroyed structures
 - 4/16/2016 1:25:00
 - 4/14/2016 21:26:00
- Sites of ground liquefaction (result of site surveys, updated on June 8)
- Sites of ground liquefaction (result of site surveys, provisional as of May 23)
- Volcano
 - Mt. Aso eruption alert level (provided by the JMA)
 - Observation points
 - Volcanic disaster prevention map for Mt. Aso (provided by Kumamoto Pref.)
- Water, earth, rocks
 - Effective rainfall, total precipitation (updated every 5 min.)
 - Real-time precipitation intensity
 - 1.5-hour half-life effective rainfall
 - 72-hour half-life effective rainfall
 - 24-hour total precipitation
 - Distribution map of earth and rock movements
 - Distribution map of earth and rock movements, Ver. 3 (updated on June 27)
 - Distribution of earth and rock movements (5/30/2016 ~ 5/31/2016)
 - Distribution of earth and rock movements: Mt. Aso central volcanic cone (4/29/2016)
 - Distribution of earth and rock movements (4/16/2016 ~ 4/20/2016)
 - Ver. 2 (coverage area extended from Ver. 1, prepared on May 2)
 - Ver. 1 (prepared on April 23)

Data released by external organizations

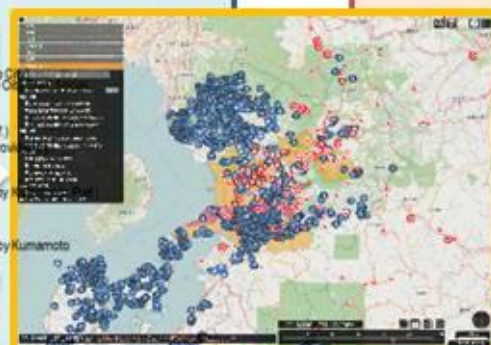
- Map of previous road traffic (ITS Japan) * Release ended on May 10
 - Previous passenger car traffic (line, updated daily)
 - Previous passenger car traffic (point, updated daily)
 - Previous small truck traffic (point, updated daily)
 - Previous large and medium-sized truck traffic (point, updated daily)
- Map of the distribution of ground surface cracks (Geospatial Information Agency)
- Map of active faults (MEXT Earthquake Research Promotion Office)
- Post-event aerial photos (Geospatial Information Authority)
- Light-colored map (Geospatial Information Authority)
- Standard map (Geospatial Information Authority)
- Aerial photos (Geospatial Information Authority)
- Aerial photos, 1970s (Geospatial Information Authority)
- Colored elevation map (Geospatial Information Authority)
- Aerial photos (GEOSPACEDOS)
- Map (GEOSPACEDOS)
- Blank map (Geospatial Information Authority)
- Aerial photos, around 1945-50 (Geospatial Information Authority)
- Aerial photos, around 1950-60 (Geospatial Information Authority)
- Google Maps (maps and photos)
- Google Maps (photos)

Data gathered and created by the NIED

- Ortho-corrected images of the central volcanic cone of Mt. Aso
- Reservoir (NARO)
- Road
 - Road damage information (provided by DIMAPS)
 - Status of road traffic restrictions (provided by Kumamoto Pref.)
 - Status of road traffic restrictions (provided by Oita Pref.)
- Evacuation shelter
 - Status of evacuation shelters (integrated, Kumamoto City and Kumamoto Pref.)
 - Status of evacuation shelters (provided by the EMIS)
 - Status of evacuation shelters (provided by Kumamoto City)
 - Status of evacuation shelters (provided by Kumamoto Pref.)
 - Designated evacuation shelters (National Land Numerical Information)
- Landslide information for Kumamoto Pref. (released by Kumamoto Pref. on 5/13/2016)
 - Landslide-related emergency inspection performed
 - Locations with landslide risk
 - Landslide special alert areas
 - Landslide alert areas
- Landslide information for Kumamoto Pref. (updated by Kumamoto Pref. on 7/6/2016)
 - Landslide-related emergency inspection performed
 - Locations with landslide risk
 - Landslide special alert areas
 - Landslide alert areas
- Water supply restoration (provided by Kumamoto Pref. and Kumamoto City)
 - Disaster relief volunteer centers (provided by Kumamoto Pref. and the Oita Pref. Welfare Council)
 - Temporary emergency housing
 - Temporary housing construction sites (provided by Kumamoto Pref.)
 - Number of temporary emergency housing, by local government (provided by Kumamoto Pref.)
 - Support for disaster victims' life-rebuilding efforts
 - Status of disaster victim certification (structural damage assessment, provided by Kumamoto Pref.)
- Medical organizations (provided by the EMIS)
- National census (2010, provided by the MIC and METI)
- Distribution map of earth and rock movements (1990, 2012, provided by Kumamoto Pref.)

Data prepared by NIED partners

- Landslide (provided by the DIMAPS)
- Damage status of riverine facilities (provided by the DIMAPS)
- Automatic identification of houses covered by blue sheets (created and provided by PASCO)
- Surveys of reservoirs (created and provided by PASCO)
- Free cellular phone charging service (created and provided by PASCO)
- Bathing facilities (created and provided by PASCO)
- Statistical data (created and provided by PASCO)
- Measurements of road gaps and road flatness (created and provided by Recorder)
- Basic data (created and provided by Kyushu University)
 - Facilities (government buildings, public facilities, community facilities)
 - Municipal jurisdictional boundaries
 - Classification of regional promotion bureaus



SIP4D®

Clients

N=40

National government disaster response headquarters

CAO METI
MIC MOE
MLIT JCG
MHLW GSI
MAFF JGSDF
MEXT

(11 ministries, agencies, and relevant organizations)

Kumamoto Prefecture

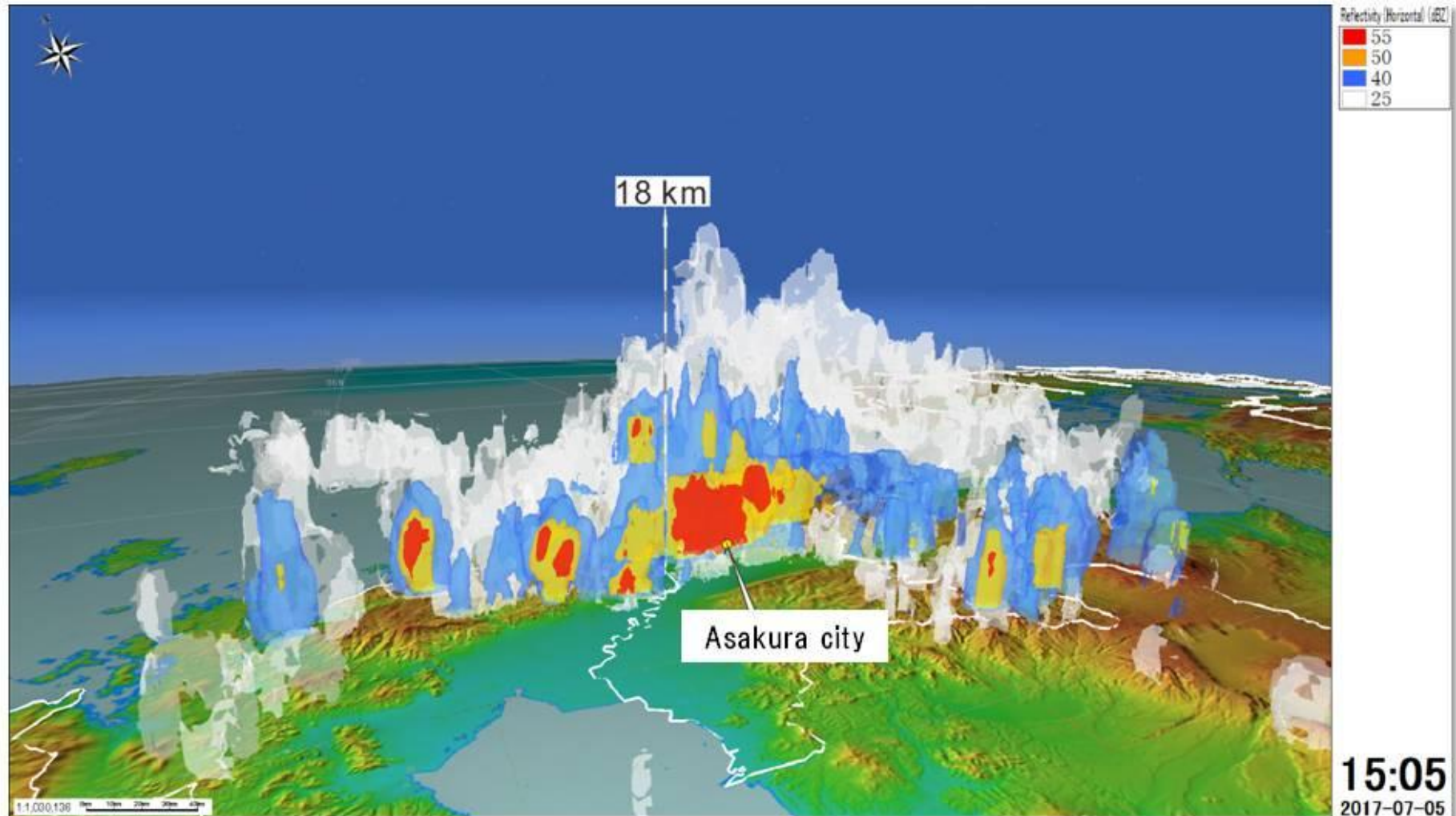
Division of Risk Management and Disaster Prevention
Public Relations Division
Road Safety Division
River Management Division
Sewer Systems Division
Sand Management Division
Urban Planning Division
Housing Division
Building Division
Health and Welfare Policy Division
Health Promotion Division
Fire Safety Division
Municipality Division
Farmland Development Division
Transportation Policy Division
Tourism Division (16 divisions)

Others

631 types of disaster information shared with 40 organizations

The Northern Kyushu Heavy Rainfall, July 2017

- The Linear Precipitation Zone emerged above Asakura city, Fukuoka Pref.
- The Flood and Sediment disaster occurred in Fukuoka and Oita Pref.



Original Data Source: MLIT, Visualization: NIED

Death 36 people, Missing 5 people More than 1,000 buildings damaged

Source: the Fire Defense Agency
As of August 2, 2017



(Photo : Asia Air Survey Co., Ltd.)



(Photo:NIED)

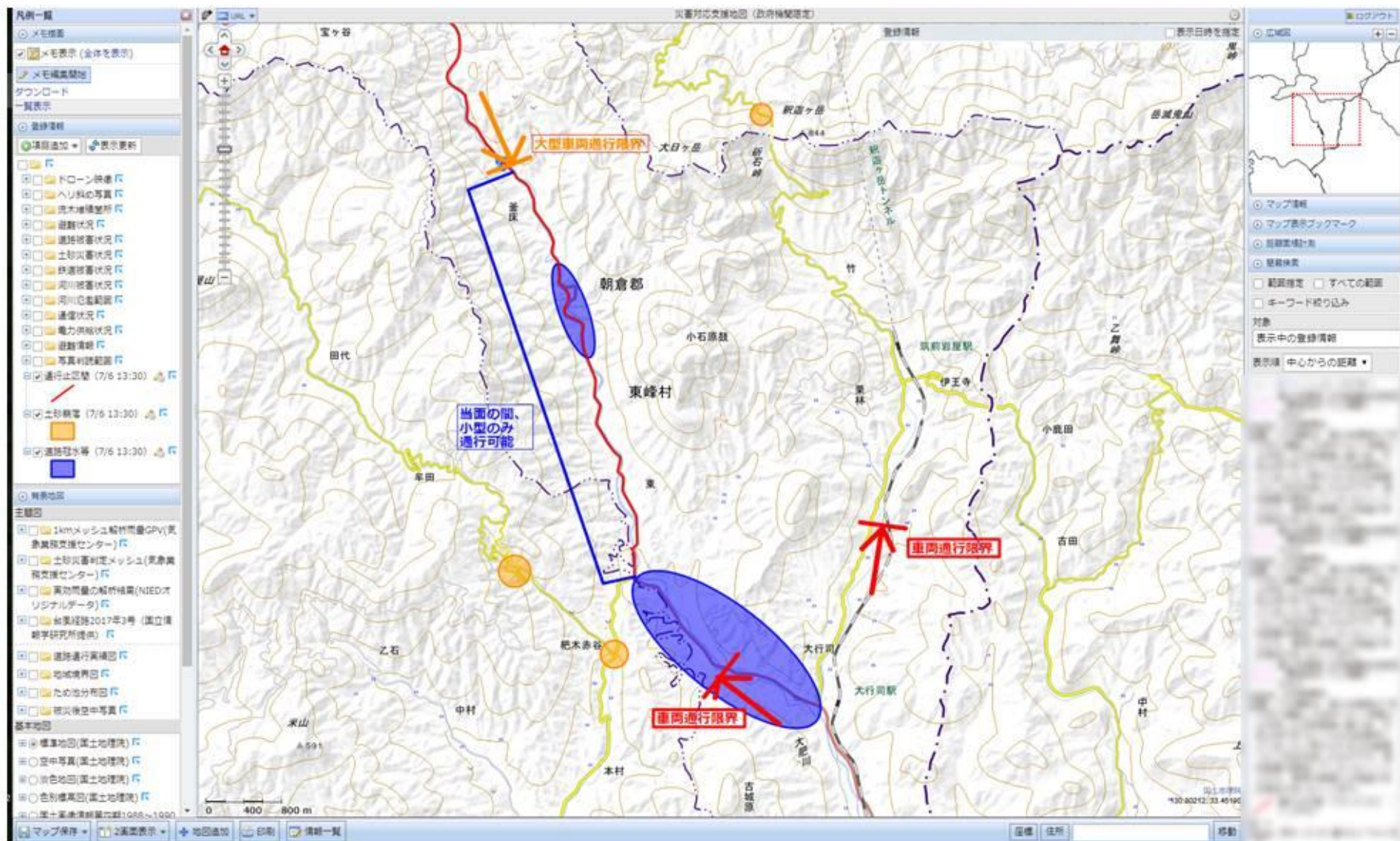




Legacy mapping operation by the dispatched teams



Digitized COP powered by SIP4D





COP: used by different Dispatch Teams



✖ 無法顯示圖像。您的電腦可能沒有足夠的記憶體來開啟圖像，或圖像可能已毀損。請重新啟動您的電腦，並再次開啟檔案。如果仍然出現紅色 x，您可能必須刪除圖像，然後再次插入圖像。



The achievements of SIP4D in disaster responses

Kumamoto Earthquake 2016

Supported the information sharing among the ministries and the prefectural governments

The Northern Kyushu Heavy Rainfall

Contributed to the rescue and the searching by establishing the common situational awareness

SIP4D Demonstrated the effectiveness of sharing the common situational awareness.



- The Cabinet Office launched the trial project of “Information Support Team for Disaster Response (ISUT)” in 2018.
- ISUT aims to support organizing disaster information for the affected local governments at the time of heavy disaster.
- NIED is a core member of ISUT, especially supporting disaster information mapping using SIP4D.

ISUT as a Member of National Response Team

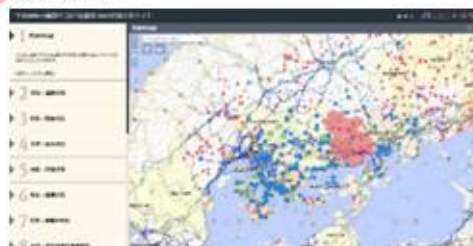
2018.6 Osaka earthquake

ISUT First Trial



2018.7 Western Japan Heavy Rain

Wide Area Disasters: Actions in three Prefectures

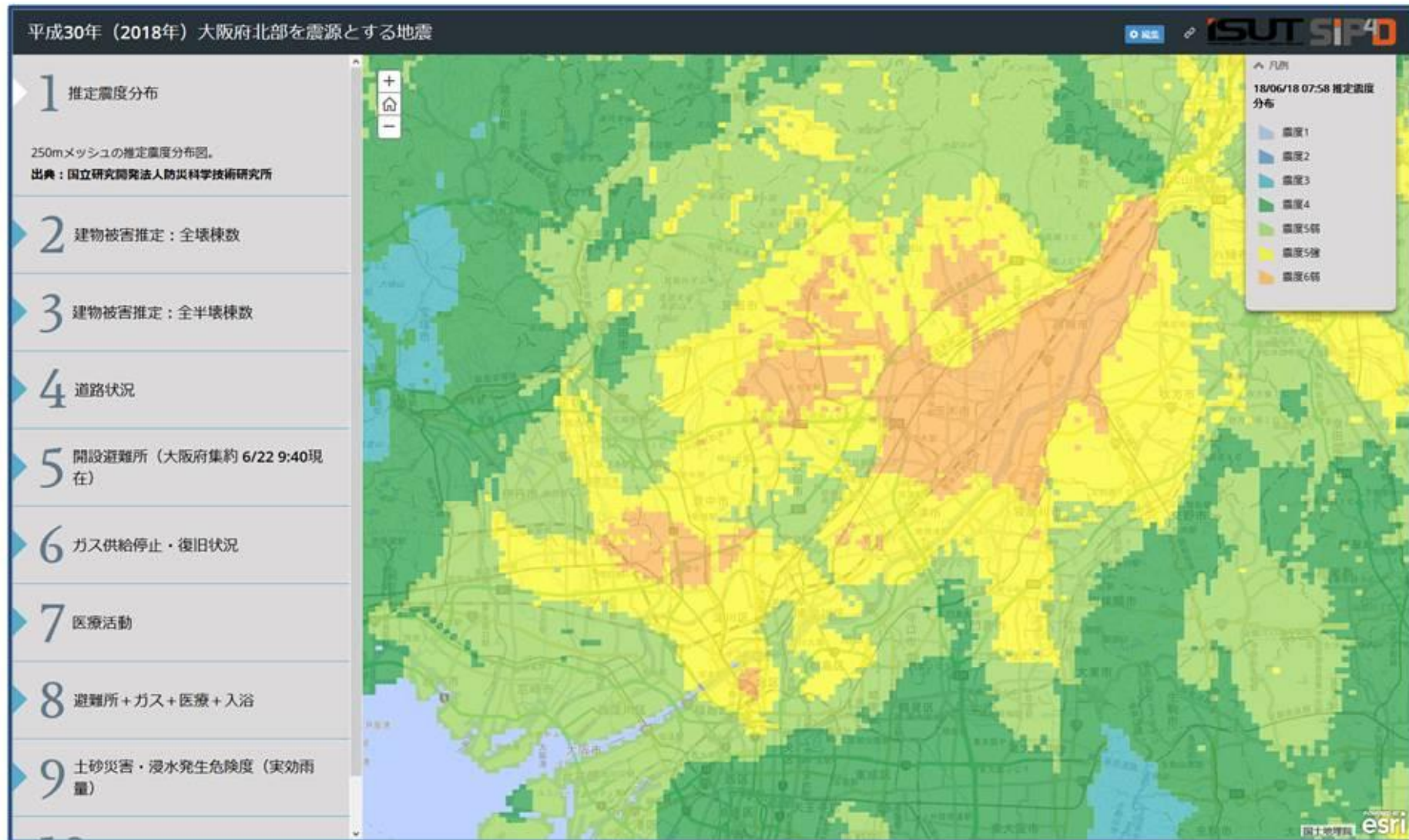


2018.9 Hokkaido earthquake


ISUT started from Day 1



ISUT (Information Support Team) is a National Response Team to help creating common operational picture for effective disaster response, which stationed at EOC of impacted prefecture. NIED is a member organization of this team.



42



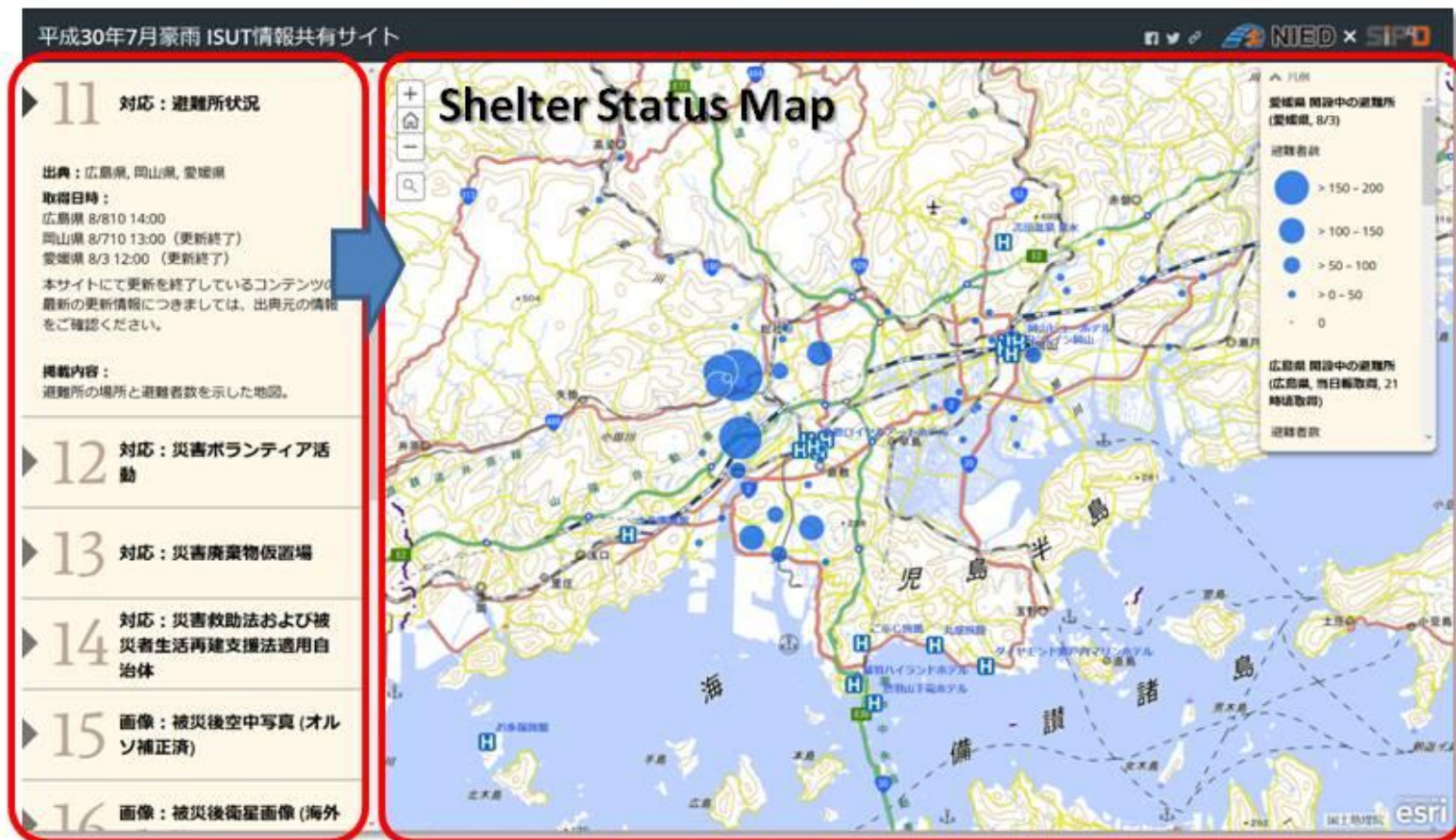
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Gathered and Shared Information

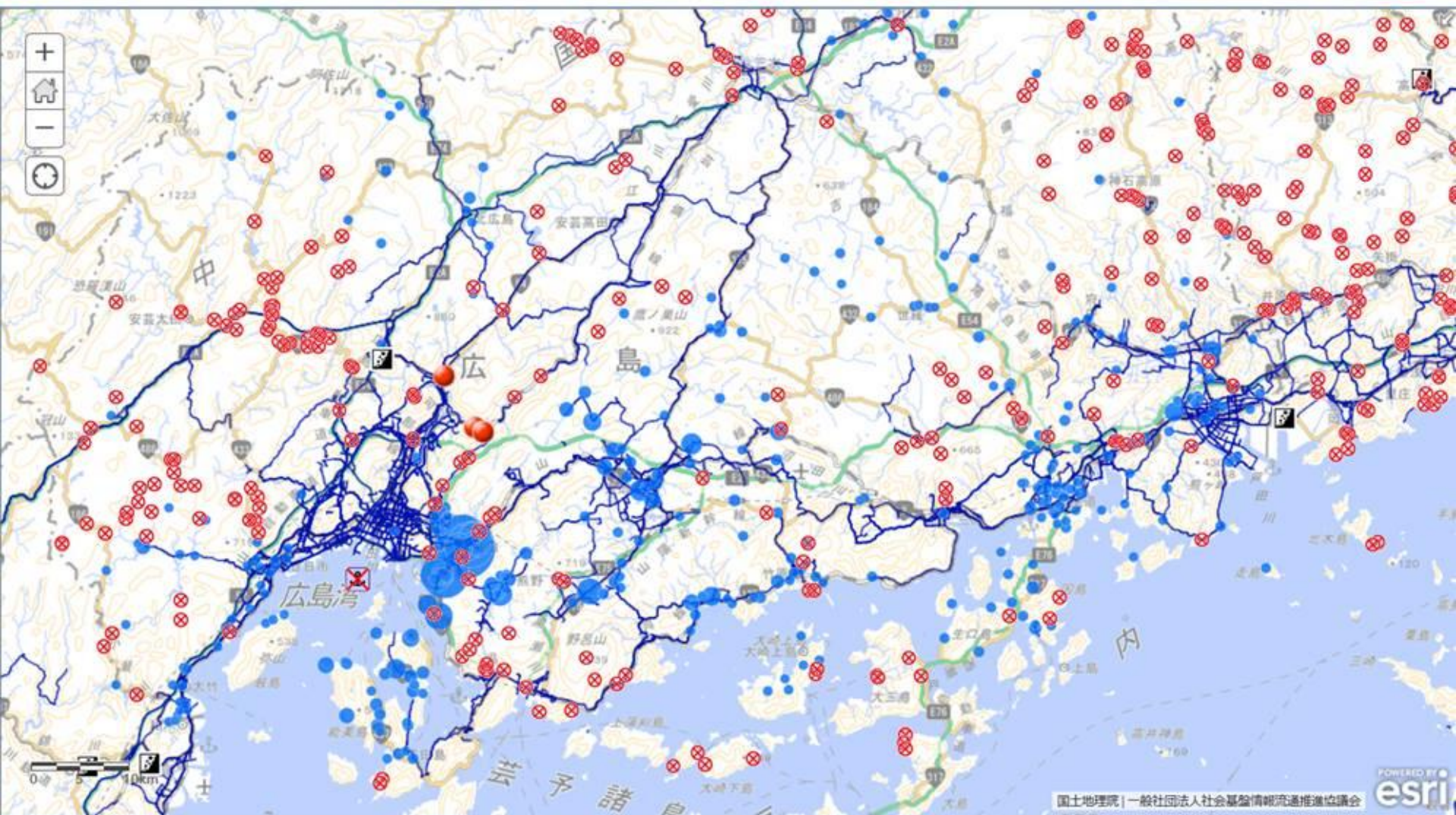
West-Japan Heavy Rainfall in July 2018

- Evacuation Shelter Status
- Road Closure
- Water outage area
- Blackout area
- Water supply spot
- Hospital status
- Communication possible area
- Relief Supply space
- Volunteer center status
- Disaster declaration
- Landslide Distribution

Index

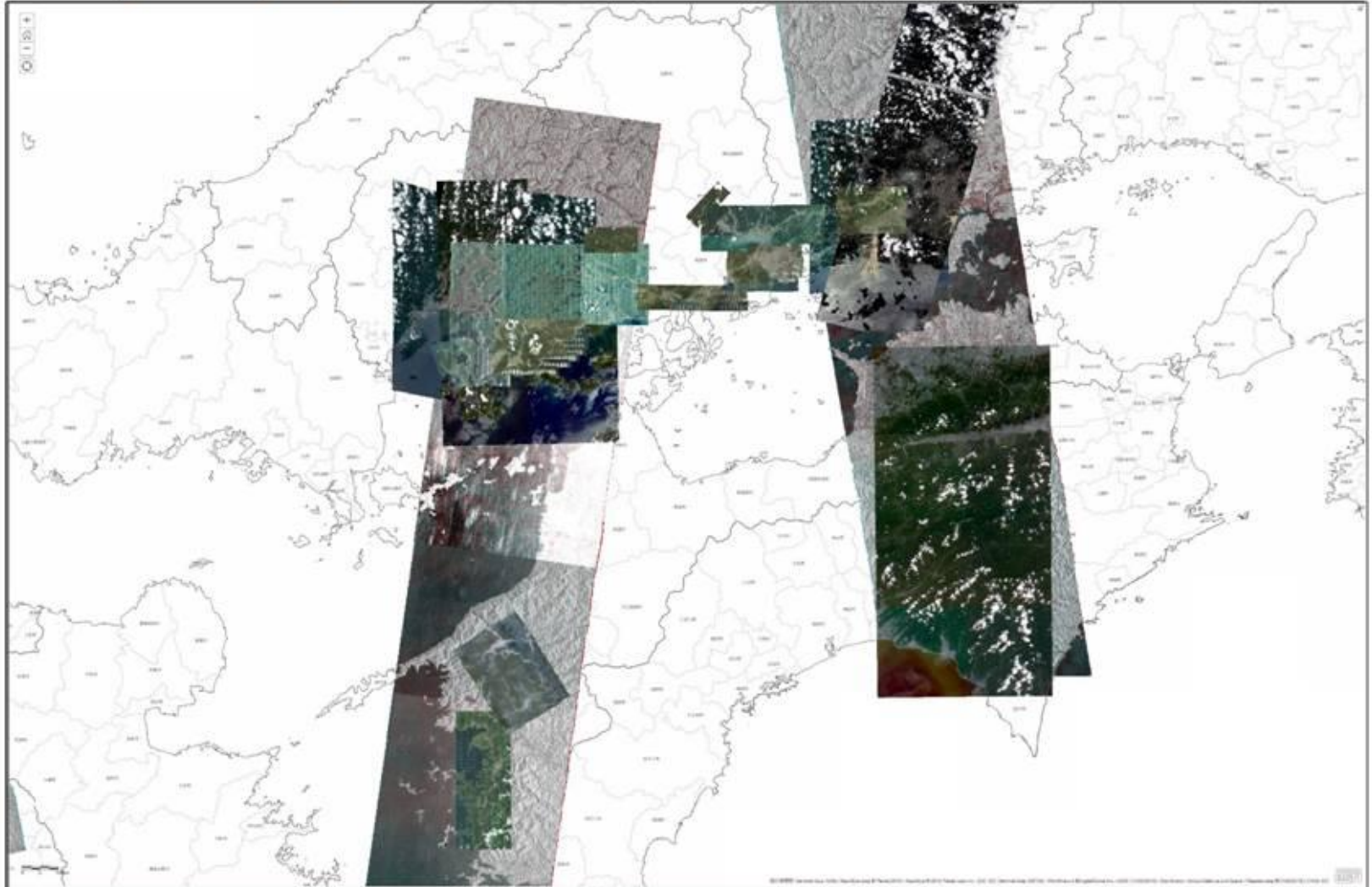


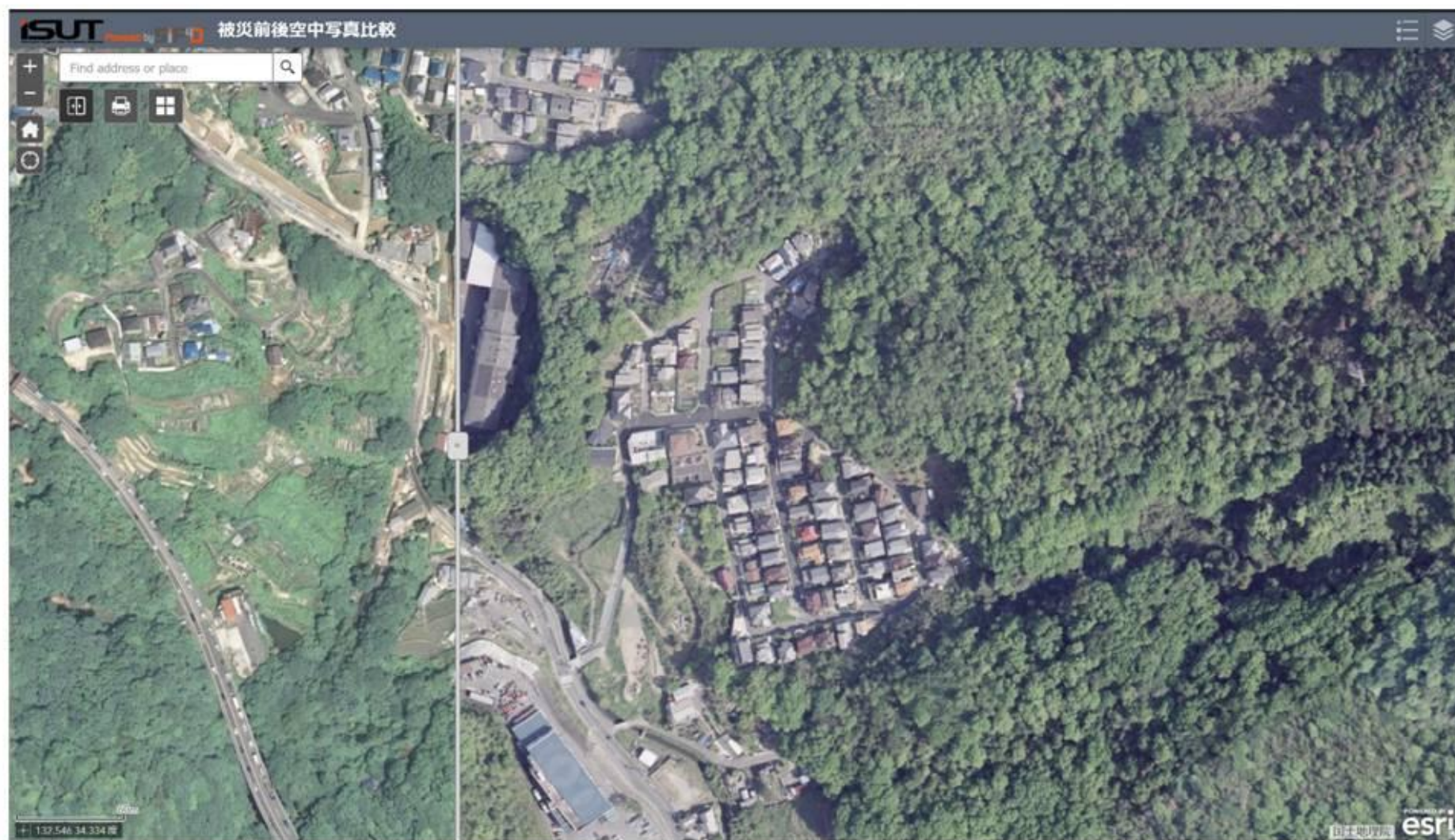
Map

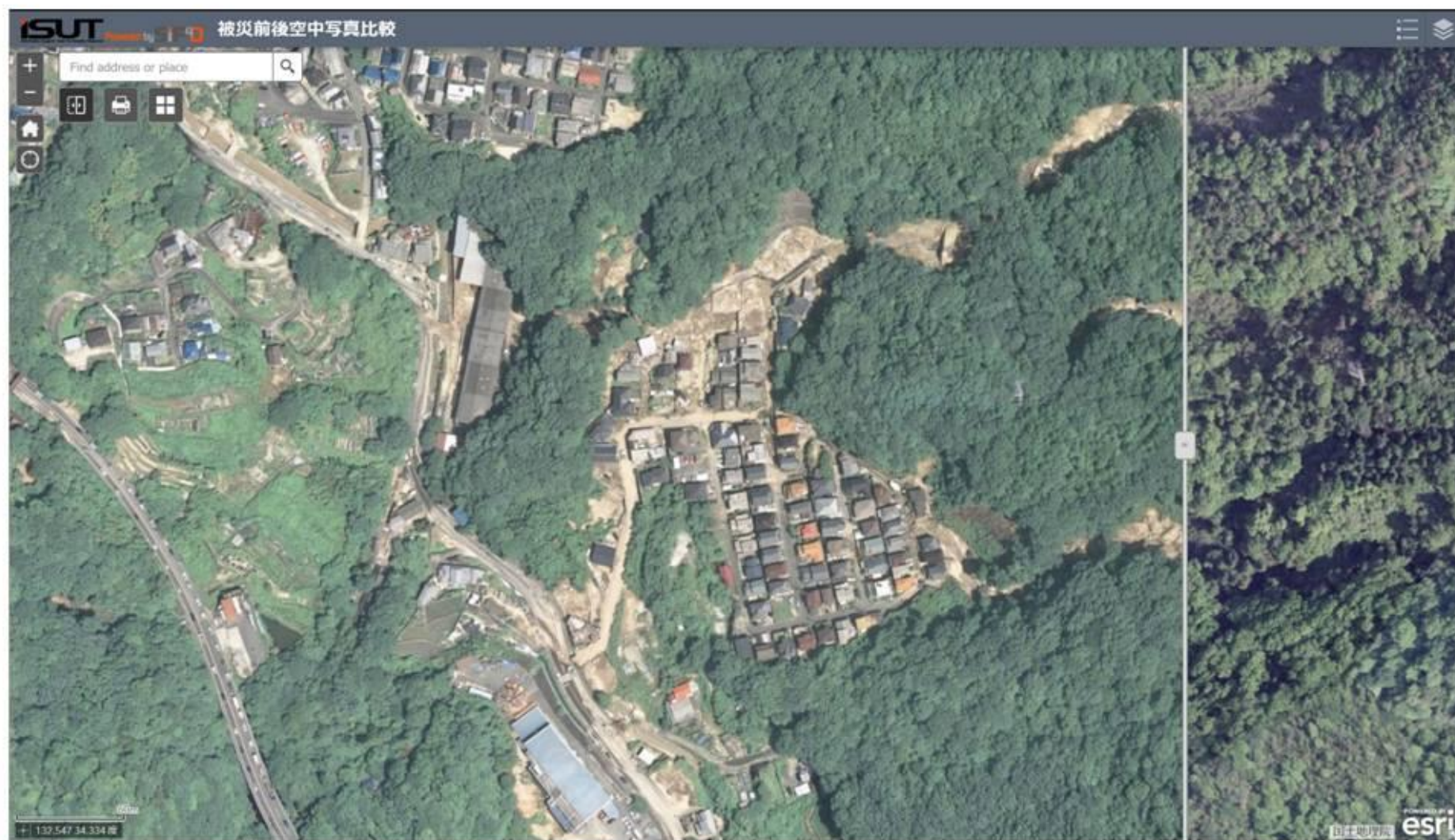




- Satellite imageries were provided from JAXA and Sentinel Asia.
- Aerial ortho photos were provided from GSI (Geospatial Information Authority of Japan)







The Hokkaido East Eburi Earthquake

平成30年北海道胆振東部地震 クライシスレスポンスサイト

Twitter Facebook YouTube NIED x SIFD

概要

リアルタイム評価：浸水・土砂災害危険度
(防災科研)

画像：被災状況画像 (JAXA衛星画像/国土
地理院空中写真)

判読：被災建物判読情報

推定：建物被害推定 (全壊)

推定：面的推定震度分布

防災科研 J-RISQ地震速報

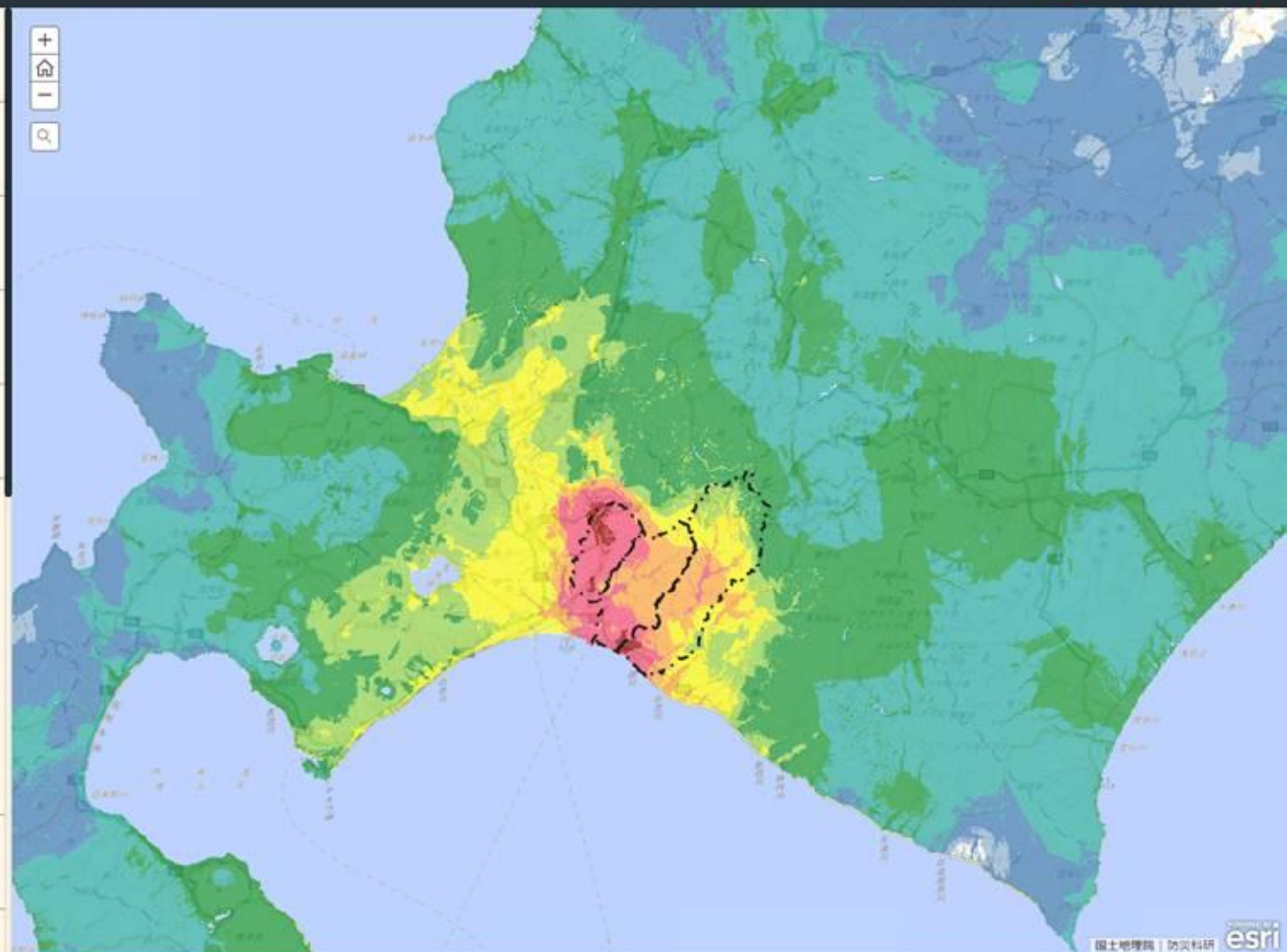
凡例

震度7	震度5強	震度4
震度6強	震度5弱	震度3以下
震度6弱		

解説：あくまで現時点で入手できた地震観測情報に基づ
く結果であり、まだ地震観測情報が十分に入手できてい
ない可能性がありますのでご注意ください。

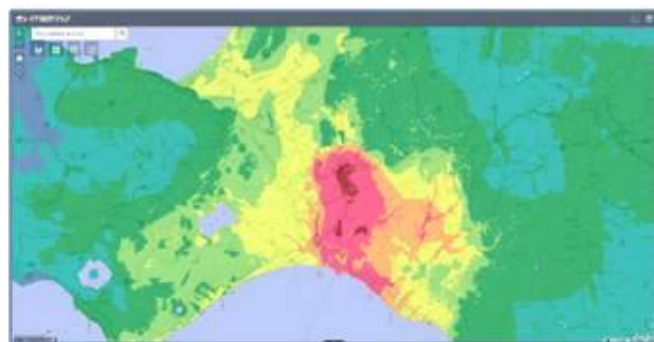
観測：J-RISQ地震速報

組立：豊田公布



Gathered and Shared Information

- Evacuation shelter status
- Road closure
- Road traffic
- Water supply spot
- Hospital status
- Communication possible area
- Waste storage space
- Relief Supply space
- Landslide Distribution
- Movie by UAV
- Satellite images
- Aerial photographs



Estimated Seismic Intensity Distribution Map



Estimated House Damage Map
(Each municipality)



Road Closure Map



Road Traffic Map



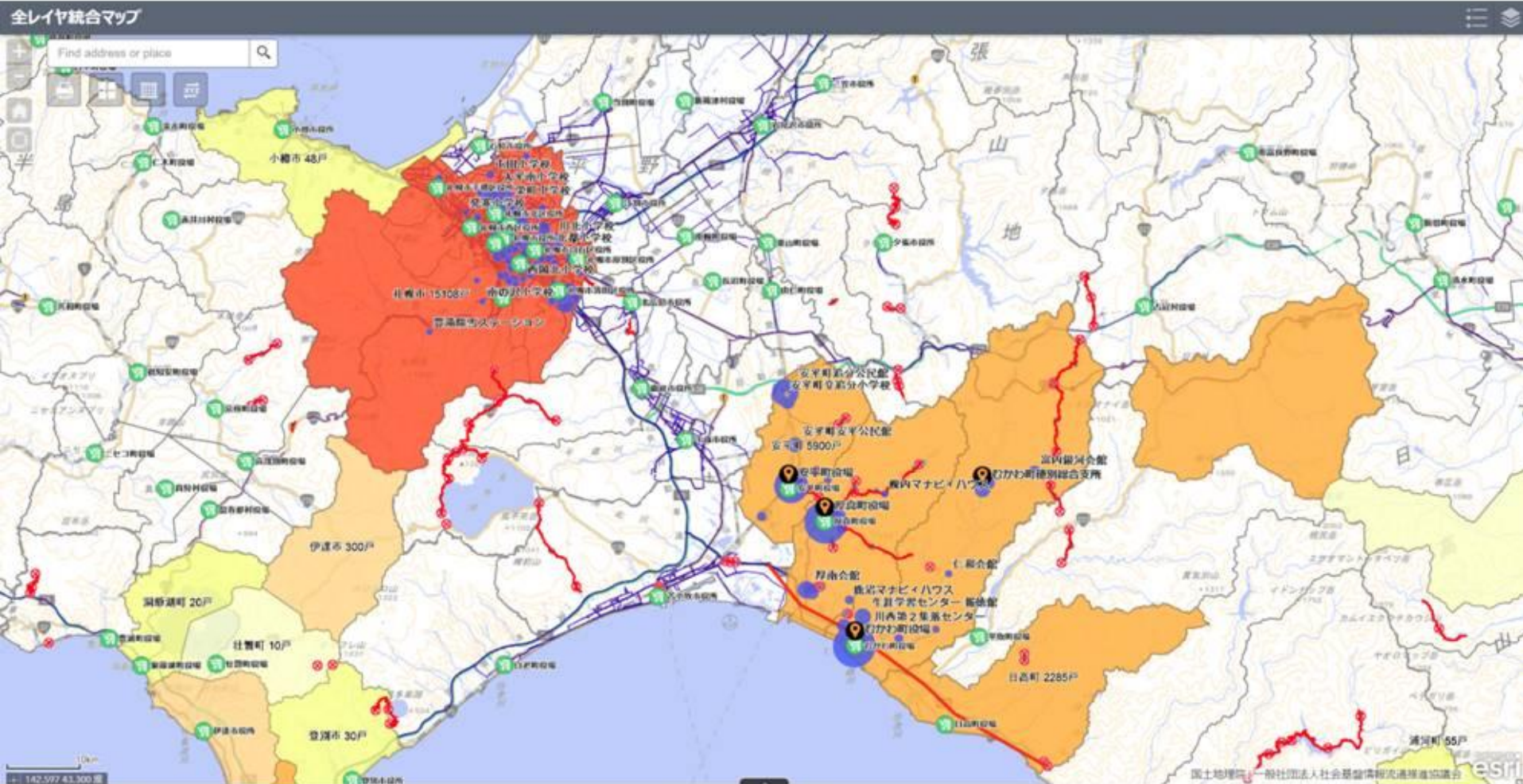
Evacuation Shelter Map



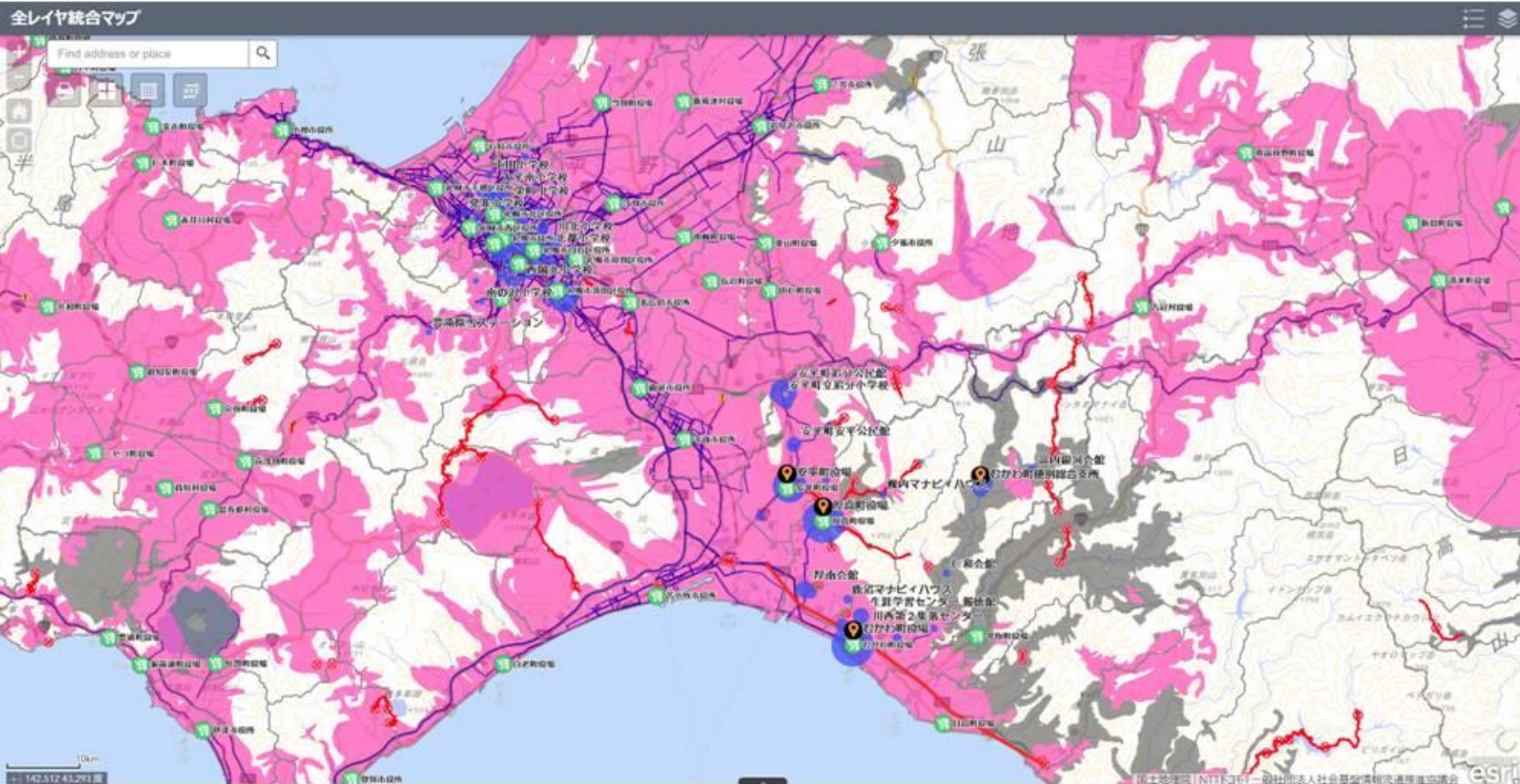
Communication Possible Area Map

Earthquake in Hokkaido, Eastern Iburi

ISUT-COP: Shelters and emergency water supply points



ISUT-COP: Shelters and mobile phone service areas



● OSAKA pref.



● OKAYAMA pref.



● HIROSHIMA pref.



● HOKKAIDO pref.



New Challenge:

CPS4D, Cyber-Physical Synthesis for Disaster Resilience



- As next step for improving disaster response activities, it is necessary to research and develop that goes one step ahead further than "To build a common situational awareness."
- We have achieved to create the information that **"Now, we are in such situation of the disaster."**
- It is demanded to create the information that **"Now, we should be doing something like this next in such situation of the disaster"**.
- That is to say, research and development for the purpose of "decision-making support" is most important on the next stage.
- Therefore, we have launched "Research and development of the synthesis system for evacuation and emergency action support of citizen and government."

Problems bringing that were not visible in regular information sharing up by grasping the change.



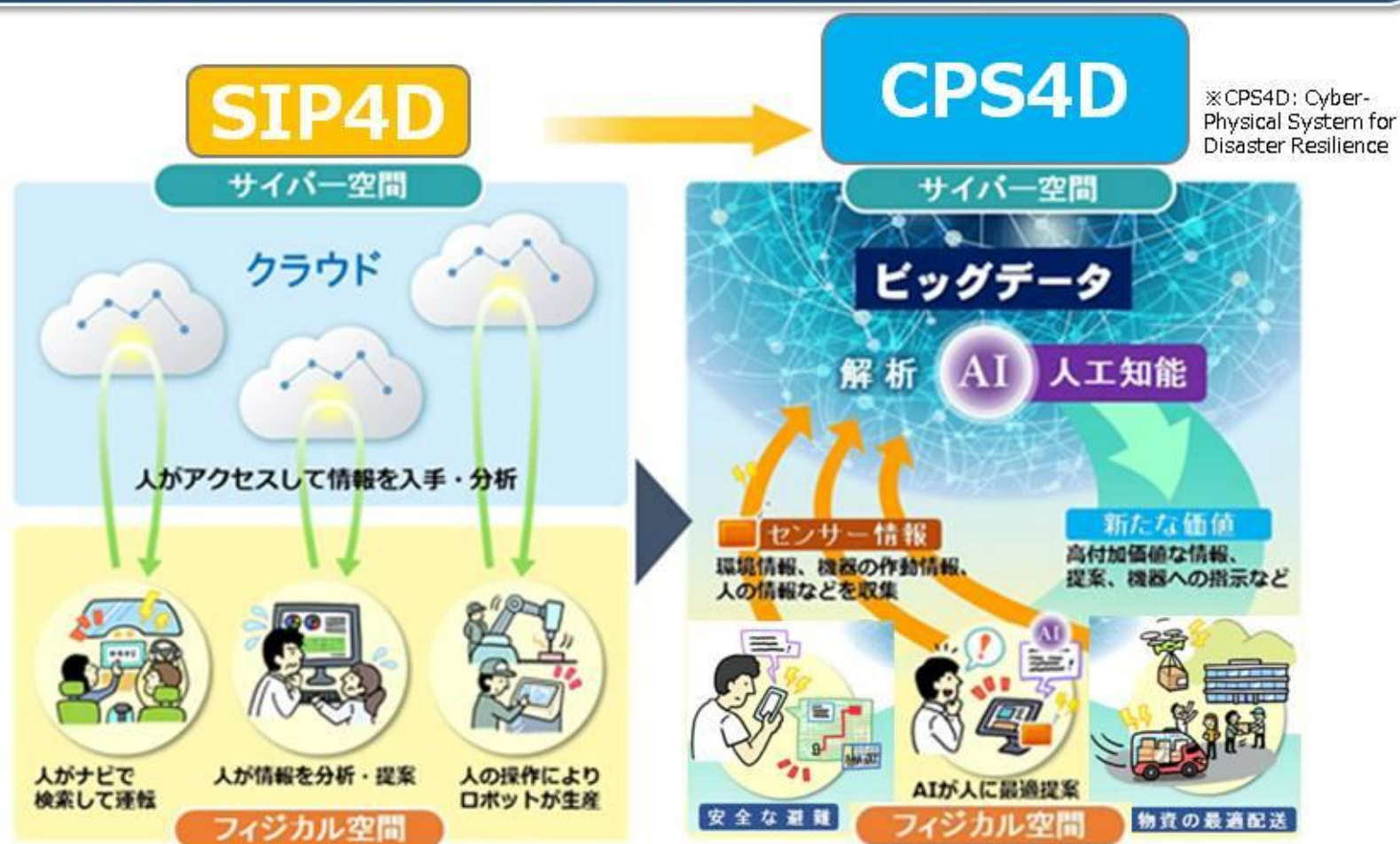
→“Visualizing anomalies” of changes supports decision-making for quick handling

→“Foreseeing (forecasting) changes” can supports decision-making to preempt events that may occur

In order to grasp the change of disaster, only conventional observation / prediction and hazard evaluation are insufficient

→ We need a system that observes "the disaster dynamics" by observing dynamics of society.
By some analyses of disaster dynamics, support for problem detection and resolution, and decision making to anticipate

→ It is necessary to establish the Cyber-Physical Synthesis for Disaster Resilience



※ CPS4D: Cyber-Physical System for Disaster Resilience



1. Digital twin

Technologies to reconstruct the dynamics of the disaster in real space into cyber space

2. Resilient network

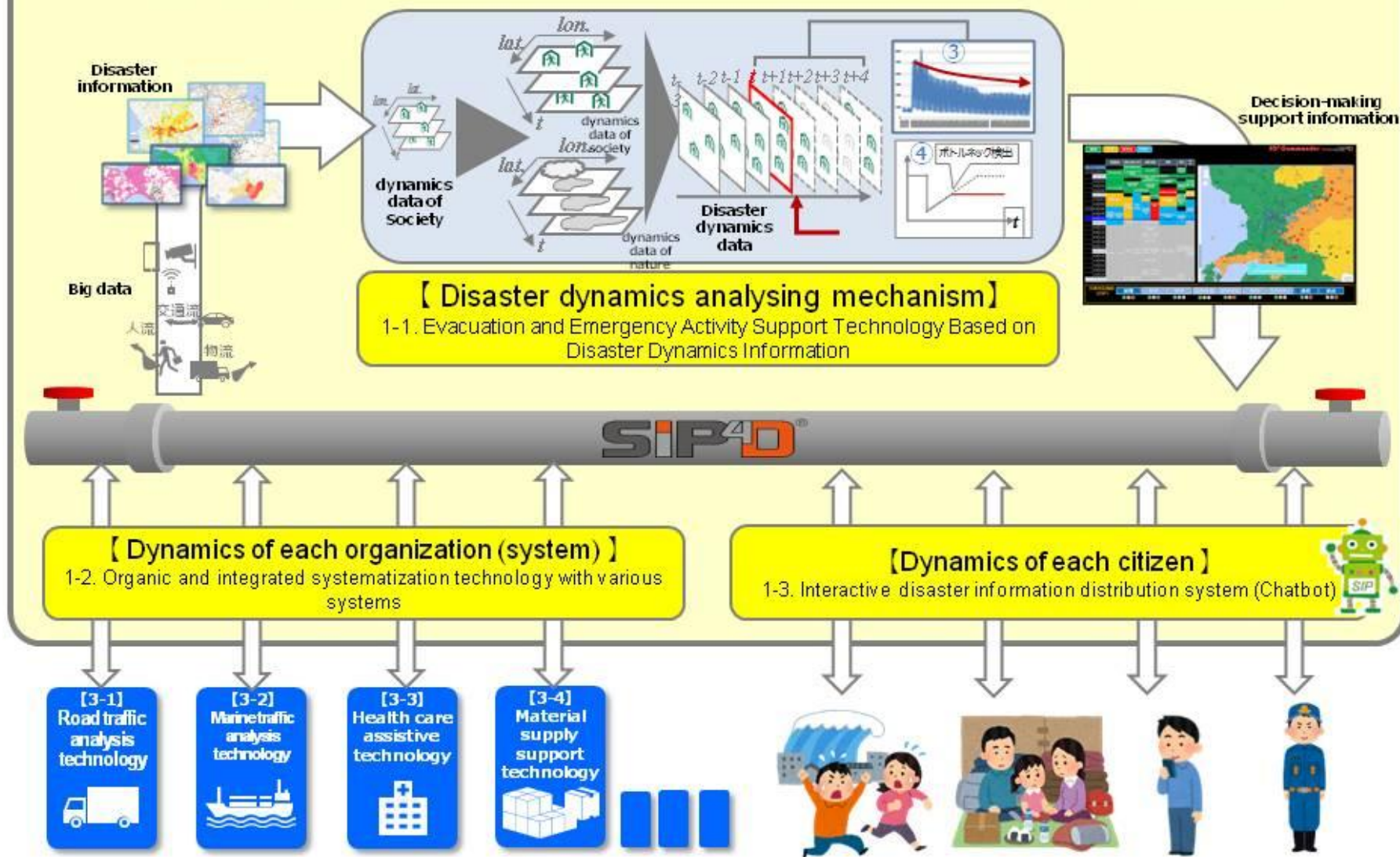
Technologies to keep connecting real space and cyber space

3. Feed-forward

Technologies to drive behavior and activity in real space by information in cyber space

quoted from : http://www8.cao.go.jp/cstp/society5_0/index.html

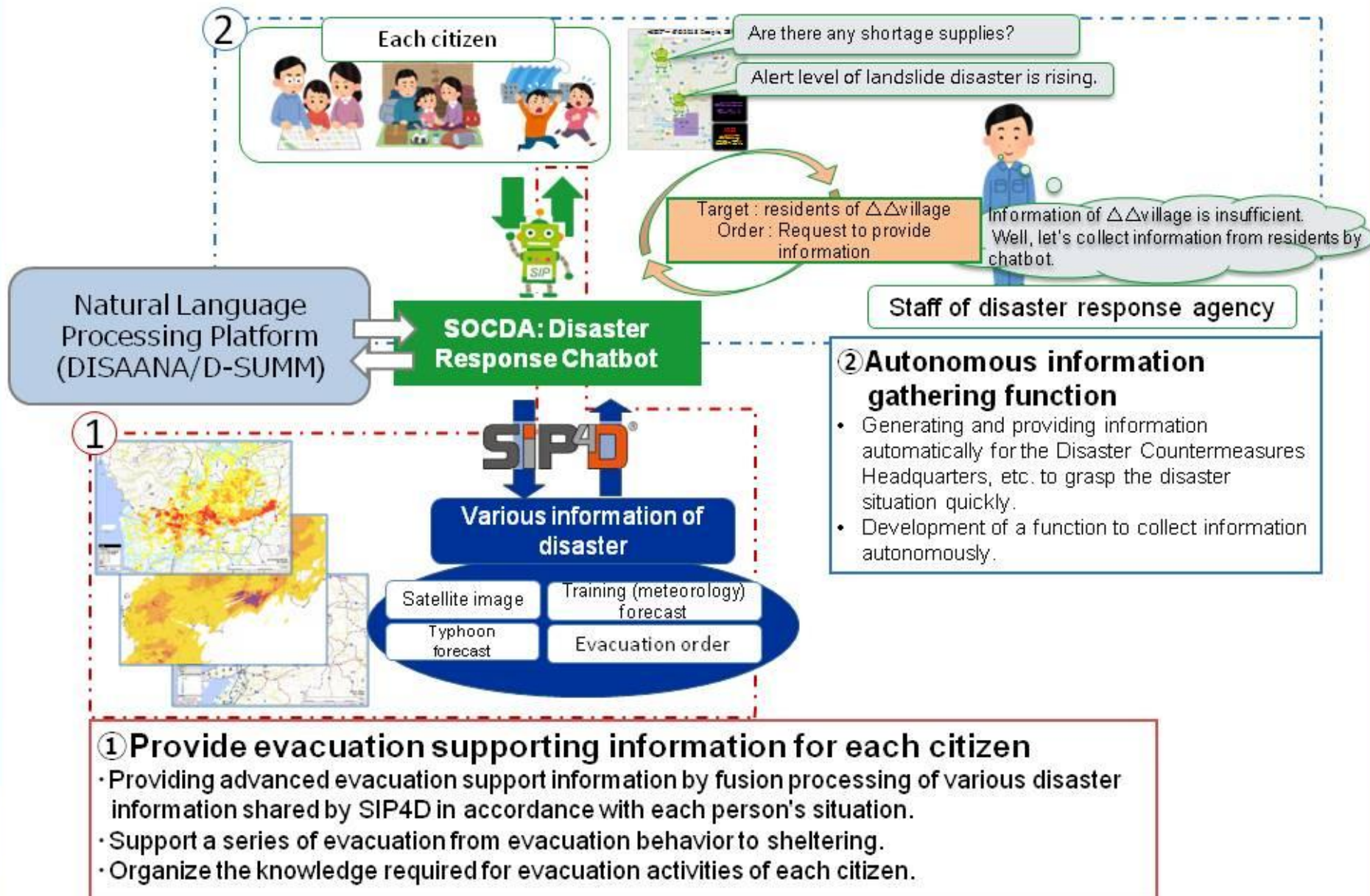
Digital twin technology based on disaster dynamics



New Challenge:

**SOCDA,
SOCial-dynamics observation and
victims support Dialogue Agent platform
for disaster management**







National Institute of Information and Communications Technology

DISAANA and D-SUMM: Large-scale Real Time NLP Systems for Analyzing Disaster Related Reports in Tweets

Kentaro Torisawa,
DIRECT,
NICT, Japan

The problem we want to solve

lack of the food in X

【Retweet!】

You can charge a mobile phone in X

【Retweet!】

I would like to confirm Mr./Mrs. X's safety

Where is the evacuation center?

heating oil lacks in X

refugee list is available at X a water wagon is in X

heating oil lacks in X

You can use a bathroom in X

【Retweet!】

no gasoline in X

I want to charge my mobile phone in X

Route X is closed

You can take a bath in X

【Retweet!】

- A large quantity of disaster related information was posted to Twitter

have no

evacuation center in X

a soup kitchen in X



disaster victims



rescue workers

The problem we want to solve

lack of the food in X

【Retweet!】

You can charge a mobile phone i

【Retweet!】

I would like to confirm Mr./Mrs. X's saf

Where is

refugee list is available at a water wagon is in X

no gaso

【Retw

t!】

e a bath in

ion center

kitchen in

- Because of its large quantity, most of the valuable information was not effectively utilized to help people
- Keyword search did not work well in such a confusing situation

disaster victims

rescue
workers

Our Solution

- DISAANA (DISaster information ANAlyzer)
 - Basically **Real-time** QA service using Twitter
 - Available for public use through the Web and smartphones



DISAANA

Disaster Information Analyzer

Resilient ICT Research Center
Data-driven Intelligent System Research Center
Universal Communication Research Institute
National Institute of Information and Communication Technology

D-SUMM

- In an large scale disaster, the DISAANA often provides too much (and detailed) information
- D-SUMM summarize and organize the disaster reports

Input (area): Kumamoto Prefecture

Kumamoto City

(sub)areas are ranked according to the seriousness of damages

Mashiki Town

Gas leak occurred

Electricity is down

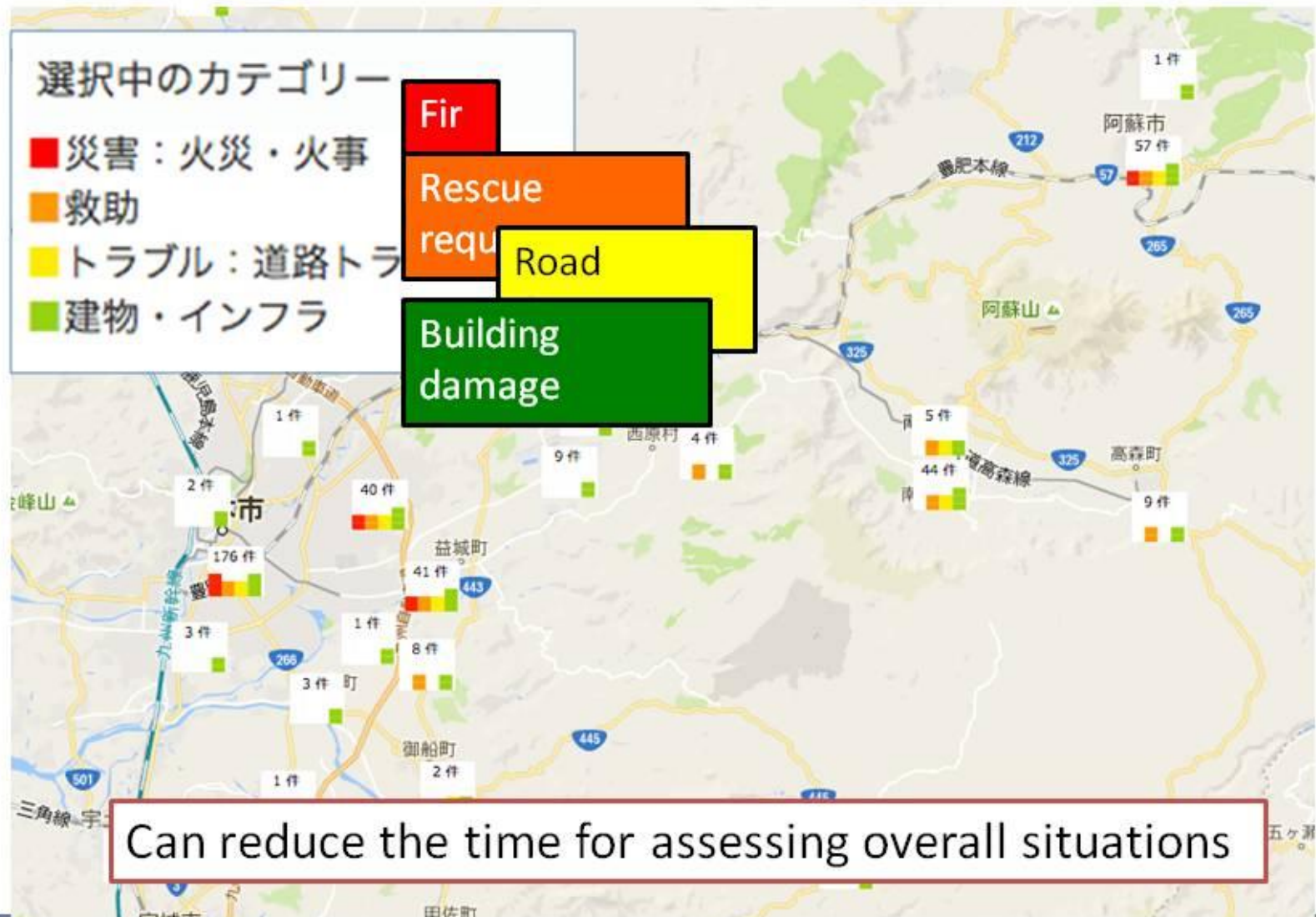
Buildings collapsed

Comuncation is down

The information is categorized semantically, like disasters, buildings, rescue, food, and communication

D-SUMM

- Can display the summarized information on a map



Example in a real disaster



4大SNSのMAU/人口カバー率/アクティブ率（2019年2月時点）

	Facebook	Twitter	Instagram	LINE
Number of Users (MAU)	2,800 万人※1	4,500 万人※2	2,900 万人※3	7,900 万人※4
Population cover ratio	22.2 %	35.6 %	23.0 %	62.5 %
Activity ratio	56.1 %	70.2 %	84.7 %	96.6 %

<https://www.bricoleur.co.jp/blog/archives/3420>

SIP-NR1

[illegible]

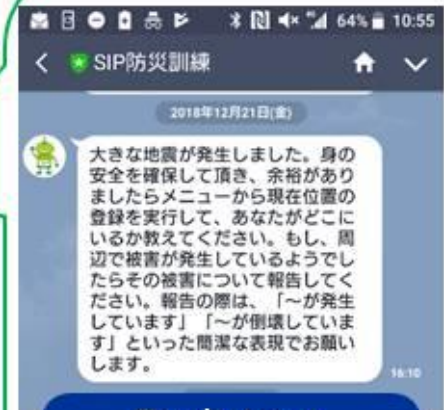
A man in a dark suit and white shirt is speaking into a microphone. He is positioned in front of a backdrop featuring the LINE logo and the NIED (National Institute of Advanced Industrial Science and Technology) logo. The backdrop also includes text in Japanese: 'ご報告' (Report) and 'HP 4000 #シブ5時' (HP 4000 #Shibuya 5 PM). A banner at the top right reads 'SNSで正確な災害情報提供を' (Provide accurate disaster information via SNS). On the right side of the frame, vertical text identifies the speaker as '防災科学技術研究所 総合防災情報センター 宮田裕一 さん' (Disaster Prevention Science and Technology Research Institute, Comprehensive Disaster Information Center, Mr. Hiroyuki Miyata). At the bottom, a subtitle reads 'より正確に災害の状況をつかみ 困っている人の状況を知り' (Understand the situation of the disaster more accurately, know the situation of the people in trouble).



**Information collected from each citizen
(observation of social dynamics)
Collection of information required by disaster
response agencies**

Collecting disaster information and update :
observation of social dynamics for contributing to
disaster response

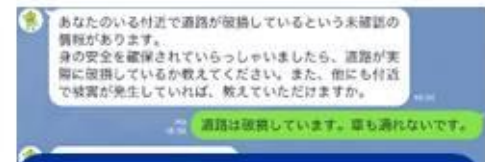
Improvement of Information reliability :
improve reliability of information by
confirmation to surrounding sufferers



**Push-type
Disaster report
request function**

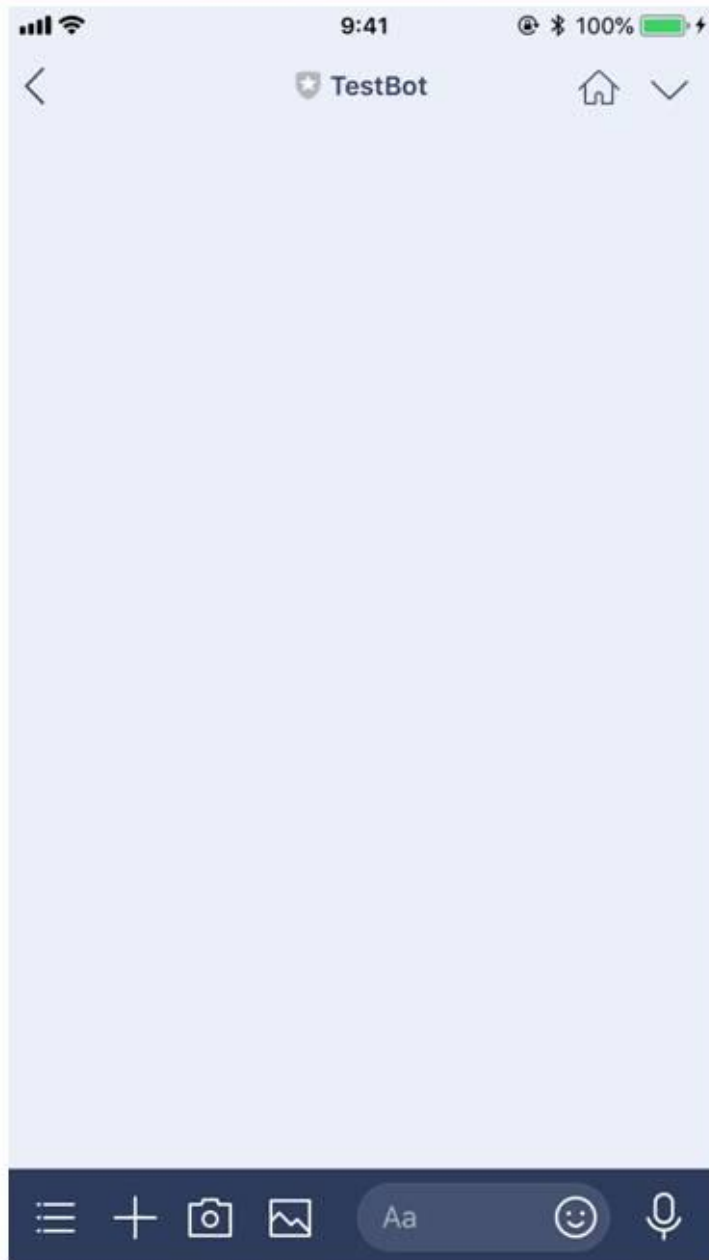


**Visualization function of disaster report
utilize D-SUMM (SIP 1st term)**



**Dialogue function with
each and every one
(manual)**

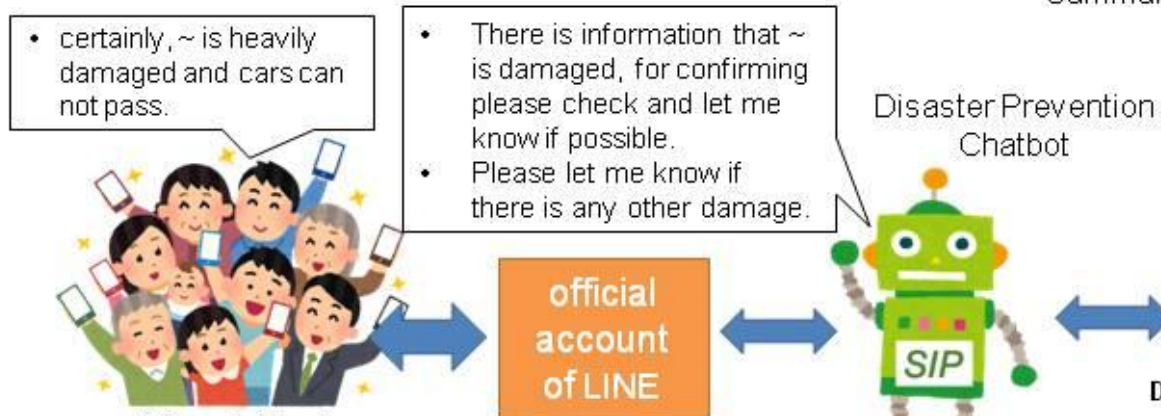
Developed a part of information gathering function



- The concept was demonstrated using a disaster prevention chatbot prototype under the development in the second phase of SIP.
- The usefulness of the disaster prevention chatbot was confirmed

(from the director of the crisis management office, "it is very easy to understand, and it seems to belong to another age from the time of the Great Hanshin Awaji Earthquake")

Summarizing and sharing of information by SIP4D



Disaster Countermeasures Headquarters

Examination based on organized and visualized results



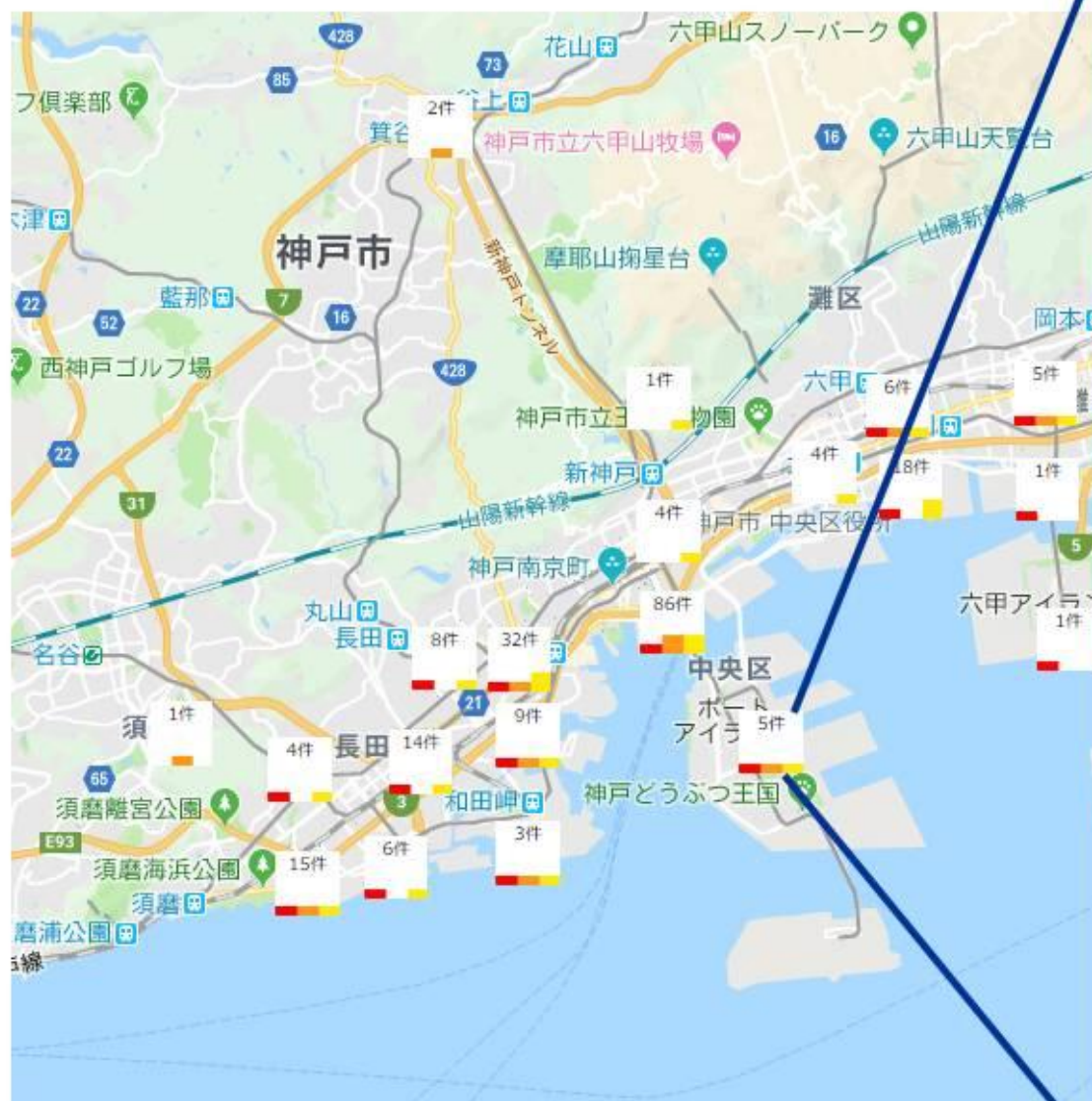
2019. 1. 17 broadcasted on NHK special

Great Hanshin
Awaji
Earthquake
(**assumption**)

10:00

字幕放送

11. スーパー



兵庫県神戸市中央区(5)

閉じる 印刷

災害 > 液状化 > 液状化現象が起きる



kaori asada 返信 一括返信

ポートアイランドで液状化現象が起きています。
(場所: 神戸市中央区港島中町四丁目)

2018年12月21日 16:26:37

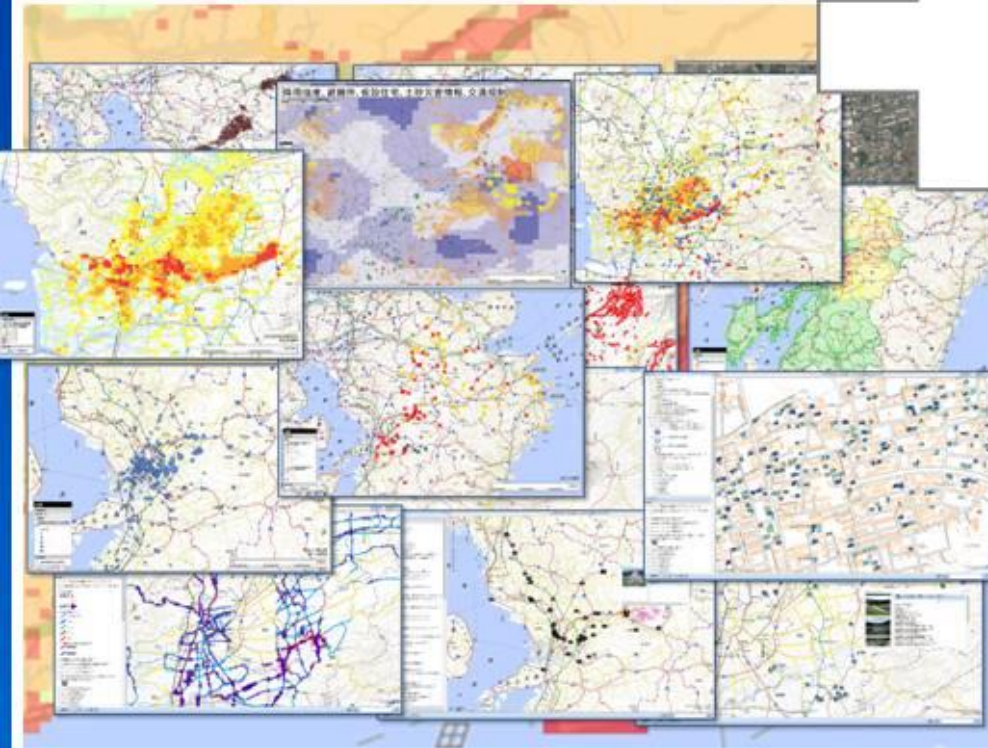
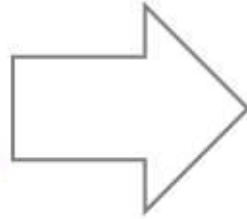
トラブル > 故障・損傷 > 破損が発生する

被災報告を抽出したツイート



I Miyagawa 返信 一括返信

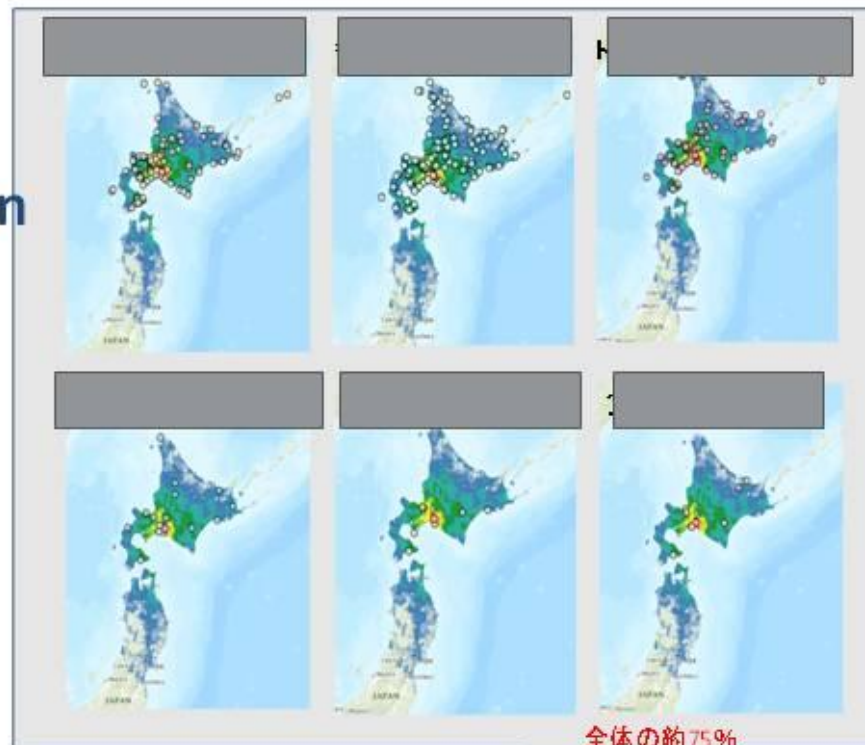
ポートアイランドの北公園付近の歩道橋が破損しています。
(場所: 神戸市中央区港島中町四丁目)



← **SIP4D[®]**

Time-Series Analyses

- Narrowing the disaster information
(Time × Area × Event)



全上位カテゴリ抽出結果の時間経過



【01】XR／統裁】令和2年(2020年)首都直下地震 ISUT情報共有サイト

Powered by SIP4D

1 地震情報 (各地の震度情報)

2 建物被害 (全壊建物・半壊建物)

3 人的被害 (死者数・重傷者数・軽傷者数)

4 ライフライン被害 (電力・水道・ガス)

ライフライン被害

ガス停止戸数(設想：東京ガス)

停電戸数(設想：東京電力)

断水戸数(設想：内閣府)

各社・内閣府より報告されたライフライン被害数

5 自衛隊 生活支援情報 (給水・入浴・給食)

6 オリンピック施設

7 推定震度分布図(7/28 10:18)

停電_7/31 10:00

断水_7/31 10:00

ガス_7/31 10:00

市区町村別停電戸数

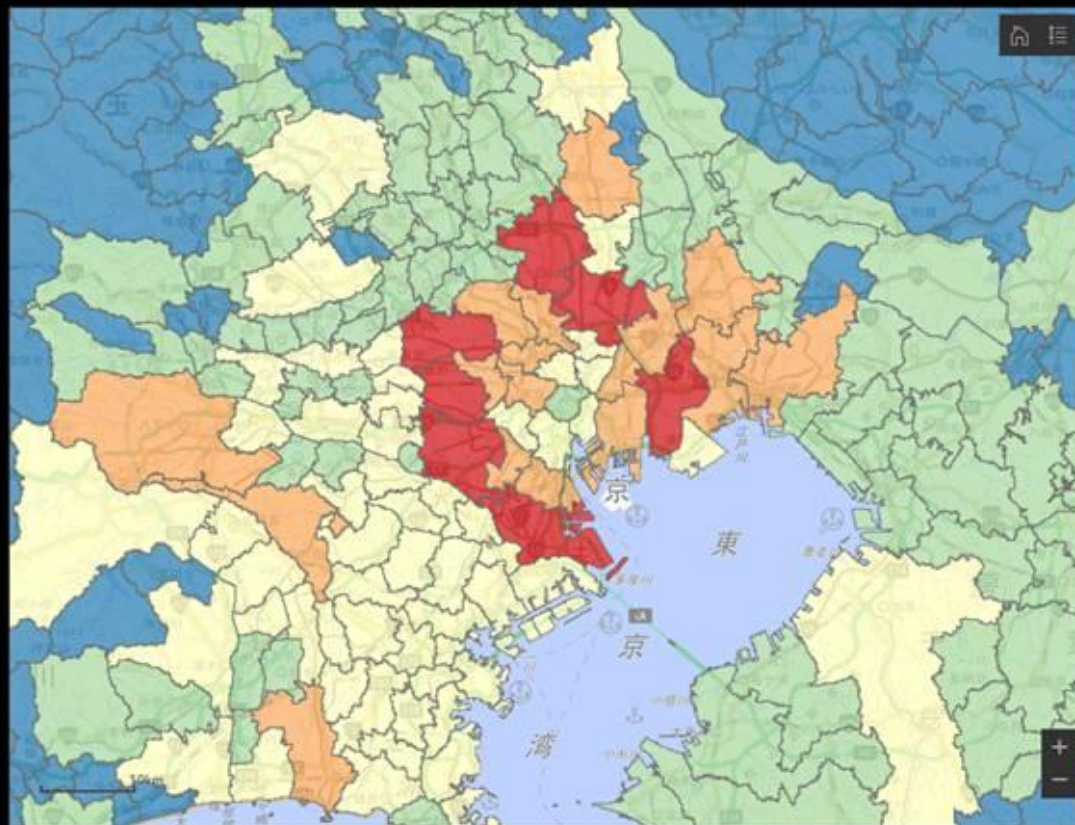
世田谷区	394,806
大田区	313,490
江戸川区	274,778
足立区	259,443
杉並区	246,783
練馬区	210,226
川口市	206,843
江東区	188,449
市川市	182,181
葛飾区	181,642

0 200,000 0,000,000

最終更新: 数秒前

停電戸数_7/31 10:00時点

a72



都道府県別停電戸数

東京都
5,020,052

神奈川県
3,063,497

埼玉県
1,580,818

千葉県
1,493,079

茨城県
25,554

群馬県
5,191

山梨県
994

栃木県
291

最終更新: 数秒前

最終更新: 数秒前

最終更新: 数秒前

最終更新: 数秒前

最終更新: 数秒前

最終更新: 数秒前

最終更新: 数秒前

最終更新: 数秒前

①情報収集・提供

LINE

②情報深掘り

weathernews

Urban
RISK
Lab

チャットボット
の高度化

保険情報等の追加



損保ジャパン日本興亜



TOKIO MARINE
NICHIDO

東京海上日動

・迅速な支払判断
・需要に基づく新たな商品・サービスの開発

③情報精査、表示

NICT
独立研究開発法人
情報通信研究機構
National Institute of Information and
Communications Technology

④情報マッピング、表示

NIED
防災科研

独自調査情報の提供



Innovation for Wellbeing
SOMPOリスクマネジメント

防災情報等の
提供・収集

⑤判断/指示

WORKS MOBILE

庁内連携の強化

YAHOO!
JAPAN

一般の方を中心に
全方位的な情報発信

最適な策を検討してまいります。



災害時のAI、SNS活用 共同で研究開発

Summary:



- Japan is exposed various disasters year by year.
- The government has made a great deal of effort to reinforce the resilient functions of society.
- NIED aims to build up the platform for disaster-information sharing that effectively works at the time of great disasters.
- **“SIP4D”** is the first realized information-sharing platform for disaster management in Japan.
- The Cabinet Office set the Information Support Team for Disaster Response **“ISUT”** with using SIP4D.
- We launched the new project **“CPS4D”** for decision-making support.
- In this project, we are focusing to **“SOCDA Chatbot”** which uses SNS and **“DISAANA/D-SUMM.”**
- Since these systems still have many issues to be resolved, we need to improve them to prepare the expected heavy disasters.



Thank you for your attention!

The background features a circular diagram with segments representing various disaster resilience components. The segments include: 'Regional Research Institute for Earth Science and Disaster Resilience' (outermost), 'RISK COMMUNICATION', 'ENGINEERING::INFORMATION', 'COMMUNITY RESILIENCE', 'CLOUD COMPUTING::WEB::GIS::ITS::IoT::MOBILE DEVICE::BIG DATA::ONTOLOGY::ARTIFICIAL INTELLIGENCE::INF', 'DISASTER EDUCATION', 'SEISMOLOGY::METEOROLOGY::HYDROLOGY::ECOLOGY::SOCIOLOGY::ECONOMICS', 'DISASTER RESPONSE', and 'RESILIENT SOCIETY'.