

Crisis Relief Squad of MCA (CRSM)

Flood Action Relief



Introduction to Crisis Relief Squad Of MCA (CRSM)



- **Establishment:** April, 2005 under the umbrella of Malaysian Chinese Association (MCA).
- **Objective:** To fulfill MCA's spirit of serving the nation and its people.
- **Mission:** To provide timely, appropriate relief and assistance.



Scope of Voluntary Services:



- **Crisis Management:** Focused on needs for timely, appropriate emergency relief.
- **Social & Community Services:** Focused on society & community needs for solution. Establish a desire environment where every person is a volunteer in a caring society.
- **Volunteer Training:** Provide systematic, responsive and professional training.

CRSM Units:



- **Training Unit:** Carry out effective training programmed to equip members with necessary skills & knowledge for emergency or disaster situation.
- **Action Relief Unit:** An advance team to arrive at crisis spot to survey, investigate, coordinate & action for immediate assistance in terms of manpower & materials.
- **Counseling Unit:** Comprises of professional psychologist, psychiatrists & counselors ready to assist victims of crisis to overcome & recover from the detriments of disaster.

CRSM Units:



- **Medical Support Unit:** Consist of qualified doctors, paramedics & first aid assistants to provide immediate medical support to crisis victims, the poor & under privileged.
- **Legal Support Unit:** To provide legal assistance to disaster victims by qualified lawyers.
- **Community based Disaster Reduction Unit:** To promote awareness & implement community based disaster reduction programme in disaster prompt areas in Malaysia through training with the total involvement of local community.

2.CRSM's Experiences in Major Flood Relief in Malaysia



a. 2005 Northern Malaysia Flood:

First CRSM on site involvement in flood relief.

b. 2006 Shah Alam, State of Selangor Flood:

c. 2007 Southern Malaysia Flood:

Worst flash flood ever
hit State of Malacca & Johore in
recent years.



3. CRSM's Role in Flood Relief



A. Early stage :

- a. Conduct survey & first hand information of potential disaster site condition. Periodical progress reports on site situation to CRSM HQ.
- b. Alert residents of low laying areas to prepare for evacuation.
- c. Set up localised crisis relief operation centre.
- d. Preparation of tools & equipments such as boats & safety jackets etc.



3. CRSM's Role in Flood Relief



B. During Crisis:

1. Provide supporting role in helping the official rescue teams & agencies to evacuate flood victims.
2. Complement the official rescue agencies in providing food & supplies in isolated areas that might be overlook by official rescue team.



3. CRSM's Role in Flood Relief



- 3. Provide CRSM volunteer workers at evacuation centre.
- 4. Prepare local centralised food & supplies storage area to be provided by CRSM HQ.
- 5. Distribution of appropriate quantity of food & supplies to the respective evacuation centres & isolated areas.



3. CRSM's Role in Flood Relief



C. Post Disaster:

- a. Help to register losses suffered by flood victims. Assist them in getting aids both from government & private sector.
- b. Offer post crisis site cleaning to public amenities & resident of flood victims.
- c. Organised large scale community cleaning up programme. Improve health condition in post disaster area.



4.Strong Point & Future Development of CRSM



1. MCA Branches distribution & net working.
2. Strong rapport with government agencies & other voluntary NGOs.
3. Active involvement of members in local communities.
4. Committed to implement community based disaster reduction programme in near future.



我要成为仁之使者，义之尖兵
At CRSM, We uphold the virtues and
righteousness of mankind!

Thank You.