

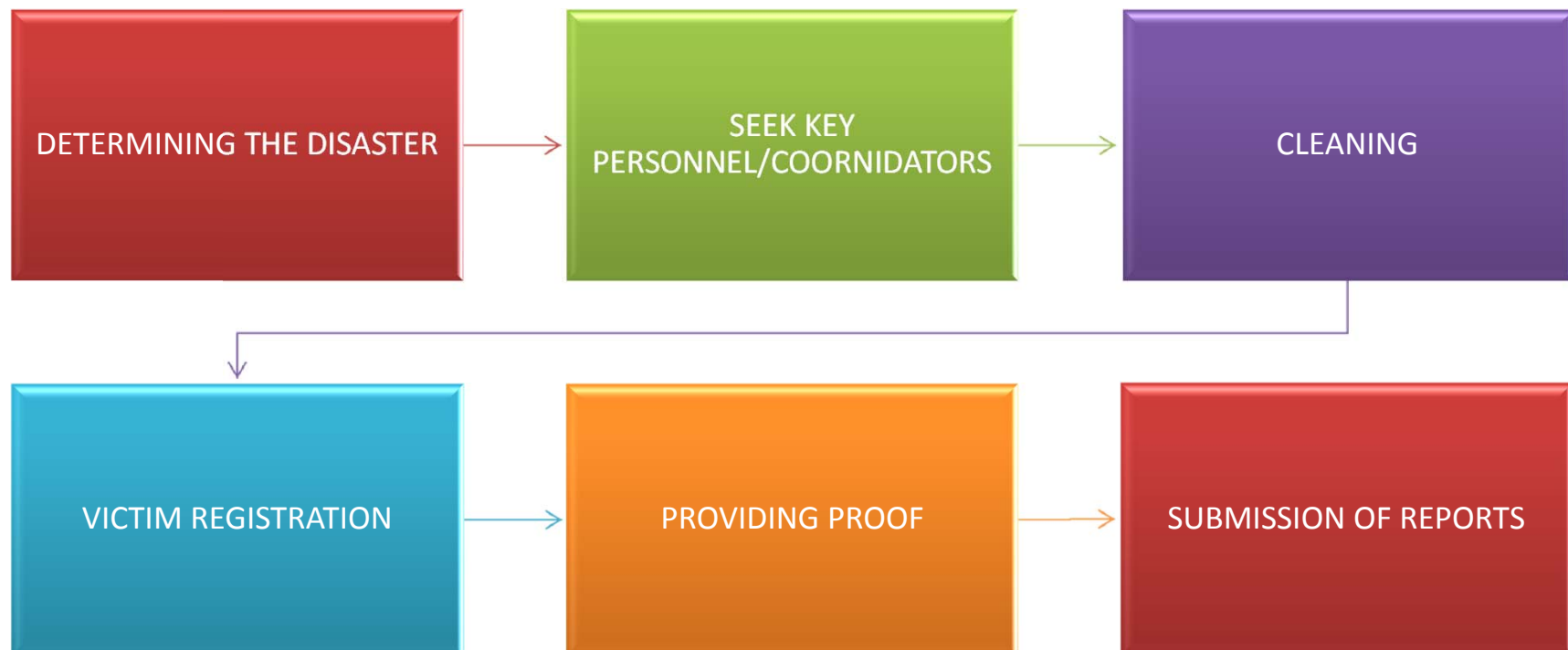


POST DISASTER RECOVERY - FLOODS

FLOOD'S



POST DISASTER RECOVERY- FLOOD



Sourcing of Relief Provisions

factory	Life's Necessities / Essential	Foods	Medicine
NGO	Relief Appliance	Relief Accessories	ETC
Individual	Necessities / Essential	Life's	Foods
		Volunteers	

Arguments at Relief Centre

NON VICTIMS REGISTERING AS VICTIMS

- Re- registration (spouse)
- Un-complete particulars

INCIDENT CENTER MANAGEMENT

- Presumptuously requesting food supply、 even asking volunteers to provide food delivery services
- Relying on volunteers for their every needs
- Providing false rumors to the outside world regarding relief operations

SHARING WITH CARE

- Many of the staff at the incident center are also disaster victims
- The Japanese tsunami in 2011 has shed light on how Japan deals with large scale disasters. This should be taken as a lesson for other countries when adopting new disaster preparation policies.

Networking TO SEEK KEY PERSON /COORDINATORS

JKKK

Timing

Social Media

Collection of
Data

Facebook

Emergency
Management

Utilities

UMNO

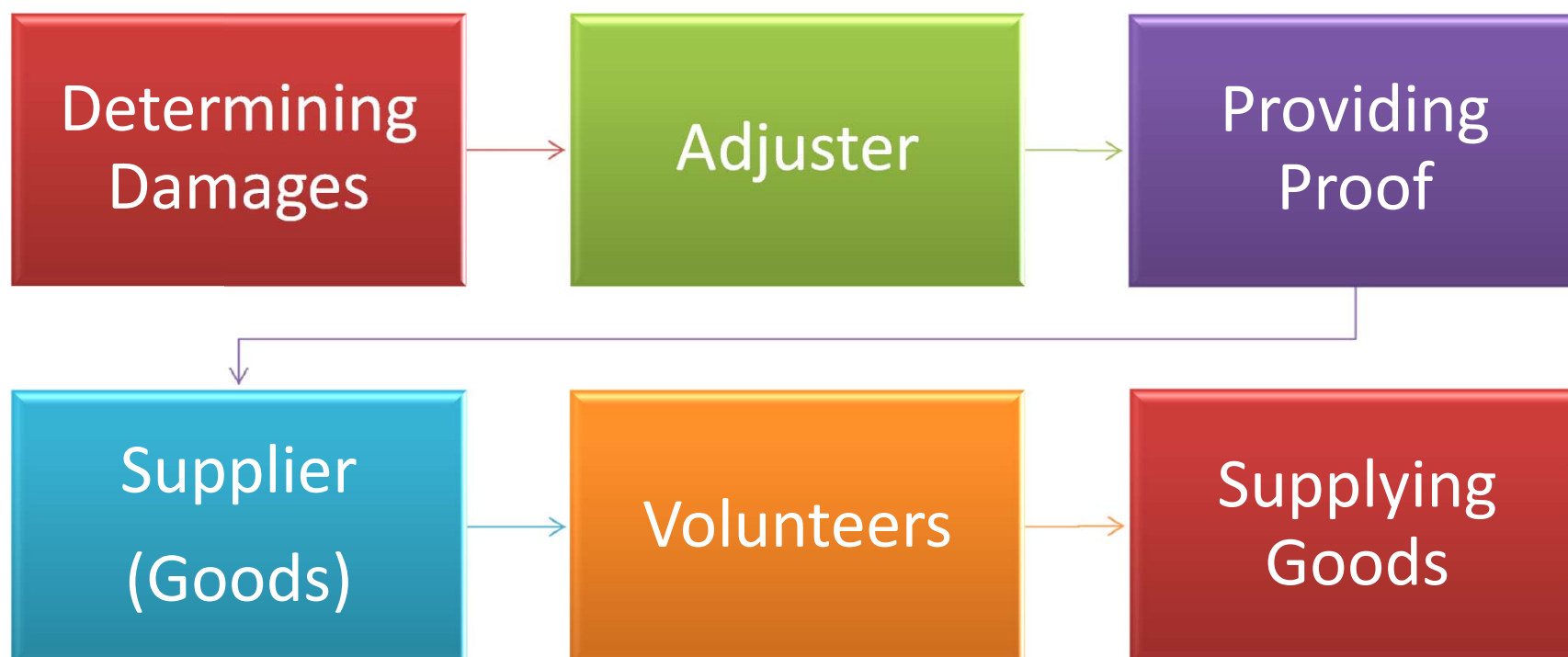
Welfare
Department

Publicity

Moblization
of Volunteers

Chinese New
Year

REPAIRS AND FIX FITTING



DISASTER SITUATION AWARENESS

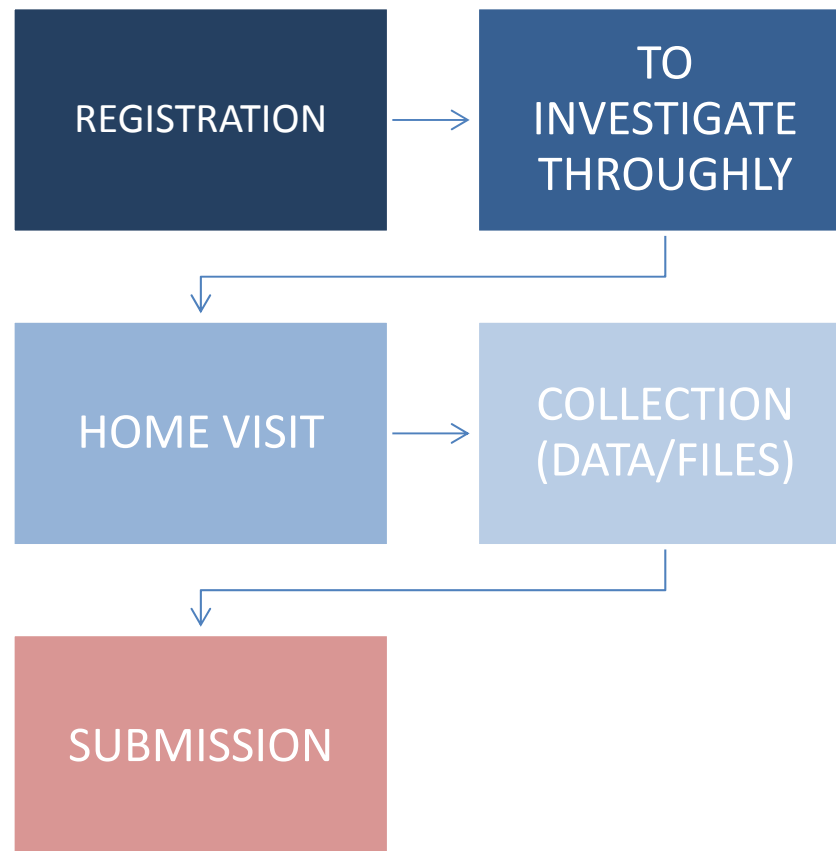
- DETERMINE THE ACTUAL ON THE GROUND SITUATION
- FOLLOW UP ON THE LATEST NEWS AND SITUATION REPORTS
- NATURAL DISASTER/ ENVIRONMENTAL DAMAGE/ EMERGENCY RISK
- ECONOMIC LOSSES

BASIC PRINCIPLES OF RECONSTRUCTION

1. TAKE PROMPT ADVANTAGE OF SITUATION
2. ENSURE THE SAFETY OF EVERYONE (VICTIMS AND VOLUNTEERS)
3. REPAIR OF ESSENTIAL INFRASTRUCTURE SUCH AS WATER AND ELECTRICITY TAKES PRIORITY.
4. EVACUATION OF VICTIMS
5. PUT UP WARNING SIGNS
6. FOLLOW INSTRUCTIONS FROM THE AUTHORITIES

GOVERNMENT RELIEF AGENCY - APPLICATION


TECHNICAL ASSISTANT – A HELPING HAND



VICTIMS SURVEY FORMS

Provide basic furniture to the victims
once the site visit & survey to the
victims house





一个马来西亚社区联盟基金会
1MALAYSIA COMMUNITY ALLIANCE FOUNDATION

灾民调查及受惠者签收表
Disaster Victims Survey and Acknowledgement of Receipt by Relief Recipient

FORM CR4

此项调查旨在估计每户家庭所蒙受的损失及其所需要的及时援助。填写此调查表格者必须为1MCA志工或CRSM志工。
他应尽可能地准确地展开调查，以量定其造访家庭所面对的上述两项情况。

The purpose of this survey form is to gauge the extent of damage each family sustained and the amount of immediate relief needed. This person who fills in this form must be a 1MCA/CRSM member who carried out the survey as accurately as possible in ascertaining these two items with respect to each family visited. *

1灾民（家长）资料
Victim's (Head of family) particulars

姓名(中)
Name in Chinese:

姓名(英)
Name in English:

身份证号码
New IC No.

性别 男 / 女
Gender: Female/Male

年龄
Age :

婚姻状况
Marital Status:

已婚/未婚
Married/Single

电话
Tel:

住屋地区
Housing location:

城市/边缘/花园/新村
Urban/sub-urban/new village

住屋类型
Type of 砖屋/半砖木屋/木屋
House: Brick/ half-brick/ wooden

通讯处
Correspondence Address:

2家庭背景
Family Background

职业
Occupation:

个人收入
Personal Income:

家庭总收入
Total family income:

家庭成员人数
Family Members:

姓名(英) Name in English	(中) Chinese Name	年龄 Age	男/女 Male/Female	与家长的关系 Relationship with Head of Family	身份证号码 IC No.	职业 Occupation
1						
2						
3						
4						
5						
6						
7						
8						
9						

GOVERNMENT RELIEF AGENCY



MALAYSIA WELFARE DEPARTMENT

AGRICULTURAL BUREAU

VETERINARY
BUREAU

PRIME
MINISTERS
OFFICE

EDUCATION
MINISTRY

STATE
GOVERNMENTS

What does CRSM Do ?

Action Group – Clean Up



Action Group – Clean Up



Cleaning the disaster area



Crisis Relief





Donation Drive



Community Based Disaster Management



- How ?

1. Enhance leadership, fulfill individual responsibility.
2. To strengthen management and control the relief aids, funds and etc
3. Strictly control of relief funds, aid distribution program, be open, fair, just and accept supervision by the masses.
4. Repair damaged construction works according to standardized procedures to ensure that reconstruction projects are of high quality and meets the scheduled deadline.
5. Strict discipline of volunteers and disaster relief personnel is also important in order to safeguard operational security.

- Auditing and assessment

1. To strengthen supervision to ensure that reconstruction work is carried out properly.
2. Understand the implementation of the reconstruction work, coordinate and solve problems when it arises.
3. Post-disaster reconstruction relies on the volunteers and emergency workers as a capable unit. As such, team cohesion is vital during relief efforts.

VOLUNTEER MENTALITY & PSYCHOLOGY



- YOU ARE THERE TO HELP WITH THE CRISIS, NOT TO CREATE NEW ONES
- EXPERIENCE NEW WAYS OF INTERACTING WITH NEW PEOPLE
- ALWAYS BE TRUE TO THE SPIRIT OF VOLUNTEERISM
- KNOW YOUR OWN ABILITY
- PREPARED TO FACE ANY POTENTIAL DANGERS OR THREATS
- VOLUNTEER ACTIVITIES CAN BE USED TO RECRUIT NEW VOLUNTEERS

ARE YOU WILLING TO EXPLORE NEW BOUNDARIES?

Action Group

SCHOOL



STREET



CLEANING SCHOOL COMPOUND



REPORT :

- CRSM- clean the public area such street, garden etc
- Used EM to spray ◦

FUND RAISING FOR NEW LIFEBOAT PANCHOR



FIXING HOUSES FOR THE UNDERPRIVILEGED KG RAJA



FIXING SCHOOL FURNITURE BUKIT PASIR



FIXING HOUSES FOR THE UNDERPRIVILEGED KG RAJA



Psychological Assistance

